

# WHAT'S ON SALE

## COLONIAL LIFE ARENA

801 LINCOLN ST., COLUMBIA, SC 29208

Phone: (803) 576-9200 Fax: (803) 576-9299

Arena Website: [www.ColonialLifeArena.com](http://www.ColonialLifeArena.com)

Email: [CLACustomerService@sc.edu](mailto:CLACustomerService@sc.edu)

### WHERE TO BUY TICKETS:

- **ONLINE:** [www.Ticketmaster.com](http://www.Ticketmaster.com) is your **OFFICIAL** Colonial Life Arena ticketing source.
- **CHARGE BY PHONE:**
  - Agent Phone Number:** 1-800-745-3000
  - Hours:** Mon-Sat 9 AM – 6 PM; Sun 12 PM – 6 PM
  - Automated Phone line** (Ticketmaster Express – 24 hours): 1-866-448-7849
- **LEXINGTON MEDICAL CENTER BOX OFFICE (@ the COLONIAL LIFE ARENA)** HOURS: Monday through Friday, 9 AM – 5 PM. Weekends/Event days – vary by event. Typically the box office opens on the weekends one hour before doors open. See individual event information for specific hours.
- **MOBILE APP:** <http://www.ticketmaster.com/mobile>



**Colonial Life Arena**

**NO RE-ENTRY POLICY:** If you enter the facility and then leave, you must have an unused ticket to enter the arena again.

**NO-SMOKING POLICY:** Colonial Life Arena is a non-smoking facility. For the health and well-being of all Gamecocks, USC Columbia campus is a completely tobacco free campus. All forms of tobacco use are prohibited on all USC leased, owned and controlled property and in vehicles parked on USC property. For more information visit [www.sc.edu/tobaccofreeusc](http://www.sc.edu/tobaccofreeusc)

### PAYMENTS ACCEPTED AT THE BOX OFFICE FOR COLONIAL LIFE ARENA EVENTS:

Cash, Visa, MasterCard, Discover, American Express, Carolina Card. (No Checks).

*\*Carolina Card is not accepted for USC Athletic events.*

### **REFUND & EXCHANGE POLICY IS POSTED AS:**

**NO REFUNDS, NO EXCHANGES. ALL TICKET SALES ARE FINAL.**

*If a customer requires a **reprint**, this can also be done at the box office for a fee\*  
(\*Restrictions apply; Not available for all ticket types and accounts; Not Guaranteed.)*

### **CLA ON SOCIAL MEDIA:**

**Facebook:** [www.facebook.com/ColonialLifeArena](http://www.facebook.com/ColonialLifeArena)

**Twitter:** [@CLAMktg](https://twitter.com/CLAMktg)

**Pinterest:** <http://pinterest.com/CLAMktg>

**Instagram:** [ColonialLifeArena](https://www.instagram.com/ColonialLifeArena)

**YouTube:** [www.YouTube.com/ColonialLifeArena](http://www.YouTube.com/ColonialLifeArena)



## **MISC. TICKET INFORMATION:**

*Tickets Purchased Through Phone and Internet Are Subject to Additional Service Charges*

**NAME CHANGES ARE NOT ALLOWED ONCE AN ORDER HAS BEEN PLACED.**

PLEASE ADHERE TO PUBLISHED TICKET LIMITS. PERSONS WHO EXCEED THE LIMIT MAY HAVE ANY OR ALL OF THEIR ORDERS CANCELLED WITHOUT NOTICE BY TICKETMASTER AT ITS DISCRETION. THIS INCLUDES ORDERS ASSOCIATED WITH THE SAME ADDRESS, BILLING ADDRESS, CREDIT CARD NUMBER OR OTHER INFORMATION.

## **TICKETMASTER CUSTOMER SERVICE:**

**Phone:** If you need to talk to someone, call TM toll-free at 1-800-653-8000

**Email:** <http://help.ticketmaster.com/contact-us/>

**Contact Us Web Link:** [http://www.ticketmaster.com/h/customer-service.html?tm\\_link=help\\_nav\\_4\\_contact](http://www.ticketmaster.com/h/customer-service.html?tm_link=help_nav_4_contact)

## **LOST TICKETS:**

If you lost your Print-at-Home ticket you can print another copy. If you're worried someone might find and try to use it, please call 1-800-653-8000 to get a replacement ticket with a brand-new barcode.

If the paper ticket you bought online or by phone is lost, stolen, damaged, or destroyed please call 1-800-653-8000. Have your order confirmation number or the credit card used for purchase ready.

## **TICKETMASTER INTERNET & PHONE DELIVERY METHODS**

(Please note: Some events have additional restrictions on purchase and delivery of tickets.)

**eTICKETS:** *When you choose eTICKETS, you can select from two different methods (below) at any time. You can also interchange between them. For example: You chose print at home and you printed the tickets, but then when you get to the arena, you realize that you left them at home. Simply log into your account on your phone (via TM app or through browser), and select Mobile tickets and now you can use the mobile tickets to gain entry into the event!*

### **PRINT-AT-HOME:**

To use Print-at-Home for events in the US you must have a US billing address.

#### ***How to print your tickets:***

1. Open your confirmation email and click "View My Tickets", or go straight to "My Account" and then "Orders" and click the event.
2. Click the View & Print Tickets button and print away!

**If you buy tickets by phone** they won't appear in "My Account", but printing is just as easy. After your purchase confirmation email you'll get a second email with your tickets attached - just open the attachment to print your tickets (black & white works).

#### ***I lost my ticket - can I print another copy?***

Yes, but if you're worried someone might find and try to use it please call 1-800-653-8000 to get a replacement ticket with a brand-new barcode. That way only you can get in!

#### ***Can I print my tickets immediately after purchase?***

Yes, in most cases. In rare cases when you see a "print delay" it's usually because we're selling tons of tickets and we need to make sure bots aren't buying them up, shutting out true fans like you!

### **MOBILE:**

With Mobile Entry you will be able to enter an event without the need of a physical ticket. You can now use the TM mobile app or go to our site via the browser on your mobile device to access your order and present the ticket barcode. The ticket scanning staff will scan it as if it was a physical ticket and you're in.

### **\*\* A FEW THINGS TO NOTE ABOUT eTICKETS\*\*:**

- a.) A Print at Home Ticket CANNOT be scanned on a phone or any mobile device. It MUST be printed on paper. It states this on the print at home ticket itself but it's the most common problem we see at the box office on event days.
- b.) Some shows do not allow print at home or mobile ticketing for their event or they may just restrict it to a certain area. For example – a General Admission Floor Pit may not have PAH or Mobile but the lower and upper levels will. This is done at the discretion of the promoter/show/venue as they see fit.
- c.) A Print at Home Ticket should always be printed as one ticket per page and it should be printed on an 8.5x11, plain white piece of paper. This is how it comes in the file from Ticketmaster. If a customer ordered 4 tickets, they should have 4 pieces of paper printed, one for each ticket. Any alternations could and have resulted in tickets that would not scan at the gates.

An example of a valid Print at Home ticket (formerly known to Ticketmaster as "TicketFast") is on the following page.

**This is your ticket.**  
Present this entire page at the event.

**ticketmaster®**

**ISSUED TO** TEST FOR PAH      **SECTION** 103    **ROW** 7    **SEAT** 2  
**ORDER NUMBER** 7-39415 ATL

**\*\*NOT VALID VIA MOBILE DEVICE. MUST PRINT ON PAPER\*\***

CL0521	103 7 2 ADULT	ECL0521
28.50	LOWER LEVEL 28.50	1.44
	2ND ANNUAL COLUMBIA	CN 30429
103	BLACK RODEO	103
VO 25X		VO408ZIP
7 2	COLONIAL LIFE ARENA	7
ZIP1015	COLUMBIA, SC	A 28.50
A29APR6	SAT MAY 21 2016 7:30 PM	2



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**We get you into your favorite events.**

**Paper & Packaging**  
How life unfolds:

Discover the many roles we play >

**DON'T MISS YOUR FAVORITE ACTS!**

ColonialLifeArena    @CLAmktg  
 ColonialLifeArena    CLAmktg

**For more information on upcoming events & to join our Cyber Club visit ColonialLifeArena.com**

This ticket is a revocable license to attend the event listed on the front of the ticket and is subject to the full terms found at [www.ticketmaster.com](http://www.ticketmaster.com). Such license may be revoked without refund for noncompliance with terms. Unlawful sale or attempted sale prohibited. Tickets obtained from unauthorized sources may be invalid, lost, stolen, or counterfeit and if so are void. This ticket may not be resold for an amount in excess of the face value of the ticket without the written consent of issuer. Maximum resale restrictions may apply, e.g.: PA: greater of \$8 or 25% of ticket price plus tax; NY: if venue seats more than 5,000 persons, ticket may not be resold within 1,500 feet from the physical structure of this place of entertainment under penalty of law. In the event a legal baseball game is not played, ticket may be exchanged for same price seat for either: (a) rescheduled game, if any; or, if applicable, (b) any home game within 12 months of original game, if available. Complimentary tickets not exchangeable or redeemable for any benefit offered to tickets with a dollar value. TIME, OPPONENT, ROSTERS AND DATE SUBJECT TO CHANGE. This ticket may not be used for advertising, promotion or other trade purposes without the written consent of issuer. Applicable taxes are included. Holder assumes all risks occurring before, during or after event, including injury by any cause, and releases management, facility, league, participants, clubs, artists, their representatives and personnel, Ticketmaster, and their respective affiliates and representatives from any related claims.

Take care of your ticket, as it can't be replaced if lost, stolen or destroyed, and is valid only for event and seat printed on ticket.



**Important Instructions:**

- The barcode only allows one entry per scan.
- Unauthorized duplication or sale of this ticket may prevent your admittance to the event.

ECL0521      Section: 103      Row: 7      Seat: 2



7608 3677 9279 5052

Keep this ticket in a safe place as you would money or regular tickets. Ticketmaster® is not responsible for any inconvenience caused by unauthorized duplication. In the event that duplicate copies appear, the Facility reserves the right to refuse entry to all ticket holders and may credit the original purchaser the face value which will constitute full remuneration. The event date and time is subject to change without notice.



Thank you for choosing TicketFast®.

068536

## **TICKETMASTER INTERNET & PHONE DELIVERY METHODS**

(Please note: Some events have additional restrictions on purchase and delivery of tickets.)

### **US MAIL:**

If the event is in the United States and you select standard mail as your delivery method, then the United States Postal Service will be used. Tickets sent via USPS can be sent only to the verified billing address within the U.S. or Canada. Please allow at least 14 days after your order is made to receive your tickets. In some cases, such as if the tickets are being shipped to you in Canada or if the event is in the distant future, it may take longer. If you don't receive your tickets within 3 business days of the event, then please call 1-800-653-8000 for information on how to proceed.

### **UPS:**

UPS allows you to receive tickets to US events if you have a United States billing address. UPS can only be used for events that occur in the United States, and cannot be used to send you tickets if you do not have a United States billing address. UPS packages are sent only to your verified billing address in the U.S. and cannot be sent to Canada or to any other country. Please review the UPS delivery schedule to see when you can expect your tickets to arrive. UPS will not deliver on Sundays or holidays. UPS may require that an adult be present to sign for a package, and if no one can sign for a package then UPS may leave a notice of delivery card notifying you of another delivery date or of a place where you may go to collect your package.

We are sorry, but Ticketmaster cannot deliver tickets to P.O. Boxes or APO/FPO addresses, via UPS. If you have a P.O. Box or APO/FPO billing address, please select another delivery option. If you have not received your tickets and your event is less than 48 hours away, please call 1-800-653-8000.

### **WILL CALL:**

To claim your tickets, you need to bring the credit card used for purchase, a matching photo ID and the email confirmation/account number to the box office. Tickets will only be given if the credit card is presented; the box office will scan the credit card to print the tickets. Will call orders can be claimed after 5 business days following the public on sale; this timeframe also includes any presale tickets. NOTE – THERE CAN BE LONG LINES AT THE BOX OFFICE ON THE NIGHT OR DAY OF AN EVENT. PLEASE PICK TICKETS UP BEFORE THE DAY OF THE SHOW, OR ARRIVE EARLY. Please note: Some events have additional restrictions on picking up will call tickets and tickets that are from the performer/fan club/media/etc. are delivered to the box office for distribution at the discretion of the agency providing the tickets. Times can and will vary.

If your card is lost and you have selected to receive your tickets at the Box Office Will Call Window, you will need a billing statement with the credit card number on it, as well as your picture I. D. and the order number. If your card was stolen and you do not have a billing statement, the police report will be sufficient, along with your picture I. D. and the order number.

### **TICKET TRANSFER:**

A customer can purchase tickets for someone else by using Ticket Transfer. Once the purchase is complete, go to My Account, click the Transfer button on the order, and follow the steps. The recipient's email address must be different than the sender's email address. The recipient will need a Ticketmaster account, so if they don't, they will have to create one when accepting the tickets. Please note: not all events have the Ticket Transfer option. If there is no Transfer button on the order, Ticket Transfer is not available. (VIP Packages and Platinum Tickets are non-transferrable.)

Ticketmaster will email you as soon as your recipient accepts the tickets, and they will email your recipient a reminder if they haven't accepted 48 hours before the event. Once the tickets are accepted, the tickets will be in the recipient's account under their name only and the original customer can trash (or recycle!) the original tickets if they printed them. They are no longer valid and won't scan in for access to the event.

If the recipient has not accepted the transfer, a cancellation on the request can be made. The customer needs to go to My Account, click the order number and then click "Cancel Transfer" at the top left. \*A cancellation cannot be canceled once a transfer has been accepted by a recipient, but the recipient can simply transfer tickets back to the customer if needed.\*

All ticket transfers have to be accepted by the start of the event. If a transfer is not accepted by this time, the recipient cannot accept into their account. (i.e. event starts at 7:00. Customer tried to accept at 7:30. It will not work.)

# GROUPS DISCOUNTS AT THE BOX OFFICE:

*Valid with ID from various local companies.*

Super Group	Qualifier	Super Group	Qualifier
Blue Cross Blue Shield	SCPLAN	SC DMV	SCDMV
CDM Smith	CDM	SC Dept. of Corrections	SCDOC
Colonial Life	CLIFE	Sysco	SYSCO
CSC	CSC	TD Bank	TDBANK
First Citizens	FIRST	Time Warner Cable	TWC
H&R Block	HRB	TM Floyd	TMF
Lexington County Gov.	LEXCO	USC Alumni Association	SCALUM
Lexington Medical Center	LMC	USC Athletics	USC
M.B. Kahn Construction	MBKAHN	Wells Fargo	WELLS
NBSC	NBSC	YMCA	YMCA
Nephron	NEPH		
Nucor Building Systems	NUCOR	CLA Employees	GROUPS
Richland County Gov.	RCGOV	USC Faculty & Staff	GROUPS
Rogers Townsend & Thomas	RTT	VA Hospital	GROUPS
Students/Military are sometimes included and sometimes separate. If included:			GROUPS

**\*See information for each event as it could vary by performance.**

**Box Office Example: \*\* SELL ORDER <ATL> ?? Z115/R8/S1-2/[SCPLAN]2**

**Promo Codes also can be entered at [www.Ticketmaster.com](http://www.Ticketmaster.com)**

FYI – Typically Group Sales ends at 5 PM on the day before a show begins. Customers might ask why groups cut off so early when the show they want to buy isn't until Saturday or Sunday. The rule is that Groups cuts off the day before the "show". A "show" can be a single performance or it can multiple performances over a period of days. Regardless of how many days and performances, the sales will cut off the day before the "show" begins. For example, a run of circus "shows" begins 3/27. Therefore, the sales cut off the day before the first show on 3/26.

Each event page will have specific information for expiration dates and times.

**\*BE SURE TO CHECK EACH SPECIFIC EVENT PAGE TO CHECK IF IT IS AN EXCEPTION TO THE RULE\***

Let Shannon, Alex, or Christy know if you have any questions.

## Colonial Life Arena Accessible Seating

LOWER LEVEL																					
101	WC Row	1	2	3	4	5	6	7	8	9	10	11	12	13	14			WHEELCHAIR SPACES/ FOLDING CHAIRS IN BLUE			
102	WC Row	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16				
104	WC Row	1	2	3	4	5	6	7	8	9	10	11	12	13	14						
105	WC Row	1	2	3	4	5	6	7	8	9	10	11	12	13	14			FIXED SEATS IN YELLOW			
106	WC Row	1	2	3	4	5	6	7	8	9	10	11	12	13	14						
108	WC Row	1	2	3	4	5	6	7	8	9	10	11	12	13	14			LIMITED ROOM			
111	WC Row	1	2	3	4	5	6	7	8	9	10	11	12	13	14						
113	WC Row	1	2	3	4	5	6	7	8	9	10	11	12	13	14						
114	WC Row	1	2	3	4	5	6	7	8	9	10	11	12	13	14						
115	WC Row	1	2	3	4	5	6	7	8	9	10	11	12	13	14						
117	WC Row	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16				
118	WC Row	1	2	3	4	5	6	7	8	9	10	11	12	13	14						
201	WC Row	1	2	3	4	5	6	7	8	9	10	11	12								
202	WC Row	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20
203	WC Row	1	2	3	4	5	6	7	8	9	10	11	12	13	14						
204	WC Row	1	2	3	4	5	6	7	8	9	10	11	12								
205	WC Row	1	2	3	4	5	6	7	8	9	10	11	12	13	14						
206	WC Row	1	2	3	4	5															
224	WC Row	1	2	3	4	5															
225	WC Row	1	2	3	4	5	6	7	8	9	10	11	12	13	14						
226	WC Row	1	2	3	4	5	6	7	8	9	10										
227	WC Row	1	2	3	4	5	6	7	8	9	10	11	12	13	14						
228	WC Row	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20



### Notes about ADA seating:

- Limits for tickets sold in ADA row – same limits as regular ticket sales.
- Seller can only ask if customer requires a space for a wheelchair or limited mobility.
  1. If wheelchair space, use the table above to see spaces and fixed seats.
  2. If **LIMITED MOBILITY**, sell in a higher numbered row in lower level (usually 24-27). If upper level, there are stairs required to walk to the lower rows of upper or they can take the elevator and cross the catwalk to the upper rows of upper level (sell rows 13-14 in this case).
- Accessible seats can be sold to non-accessible customers when all other available seating has been sold.

# PLATINUM SEATS

[www.ColonialLifeArena.com/100/PlatinumSeats.asp](http://www.ColonialLifeArena.com/100/PlatinumSeats.asp)

## **Platinum Seats FAQ:**

### **What are Platinum Seats?**

Platinum Seats are premium tickets to concerts and other events made available by artists and event providers through [Ticketmaster.com](http://Ticketmaster.com). They give fans fair and safe access to some of the best seats in the house.

### **Are Platinum Seats resale tickets?**

No. Platinum Seats were not purchased initially and then posted for resale; they are being sold for the first time through [Ticketmaster.com](http://Ticketmaster.com). Platinum Seats enables market-based pricing (adjusting prices according to supply and demand) for live event tickets, similar to how airline tickets and hotel rooms are sold. The goal is to give the most passionate fans fair and safe access to the best tickets, while enabling artists and other people involved in staging live events to price tickets closer to their true value.

### **Why can't I buy Platinum Seats for certain events?**

Currently, Platinum Seats are not available for all events. Be sure to check back often as new events are continually being added.

### **How are my tickets delivered?**

Depending on the event, Ticketmaster offers Print-at-Home or standard UPS ticket delivery options. In some cases, will call may be offered or required.

### **What is the Current Price per ticket?**

The price you pay is the original price of the ticket. Platinum Seats were not purchased initially and then posted for resale; they are being sold for the first time through [Ticketmaster.com](http://Ticketmaster.com) on behalf of the artist or event provider.

### **Where can I buy Platinum Seats?**

Platinum Seats are currently available only online through [Ticketmaster.com](http://Ticketmaster.com)

\*Other amounts or fees may also be included in the Current Price, or may be added on top of the Current Price. If additional amounts are added on top of the Current Price, they will be displayed on the website before you complete your purchase.

## **CLA SHOWS WITH PLATINUM SEATS:**

Luke Bryan



# FELD Entertainment Upsell Items

**i6 Customer Service Line for Tour Tags: (888) 664-1616 ext. 228**

## Circus – Out Of This World

**Tour Tag:** The Official Ringling Bros. and Barnum & Bailey tourTAG! It is an Exclusive, Limited Edition collectible. \* Features cool, 3D graphics and effects! \* Individually numbered, weatherproof, and includes a lanyard! \* Your very own collectible memory of the event and is personalized with the location you attend! \* Size: 3"x5" \* Wear it... collect it! To purchase, look for the Ringling Bros. and Barnum & Bailey Presents Out Of This World - Official tourTAGS offer during **ONLINE** ticket purchase! The price includes shipping/handling. If you order at least 14 business days prior to your event, your tags will be delivered on or before the event date. Orders placed after this time are NOT guaranteed to arrive prior to the event, but will be delivered within 3 weeks of your order. Only shipped to US & Canada.

**Price:** \$15

## Monster Jam:

**Tour Tag:** The Official Monster Jam tourTAG! It is an Exclusive, Limited Edition collectible. \* Features cool, 3D graphics and effects! \* Individually numbered, weatherproof, and includes a lanyard! \* Your very own collectible memory of the event and is personalized with the location you attend! \* Size: 3x5 inches \* Wear it... collect it! To purchase, look for the Official Monster Jam tourTAG offer during your **ONLINE** ticket purchase! The price includes shipping/handling. If you order at least 14 business days prior to your event, your tags will be delivered on or before the event date. Orders placed after this time are NOT guaranteed to arrive prior to the event, but will be delivered within 3 weeks of your order. Only shipped to US and Canada.

**Price:** \$15

**Souvenir Photo:** "The Official Monster Jam Souvenir Photo!" Bring home the ultimate souvenir from your Monster Jam show. Your souvenir photo is also customized with the venue name and the date of the show that you attend. Now you can take a cool photo and look like you are actually driving a Monster Jam Monster Truck. You can take and pick up your photo on the concourse at the official Monster Jam Souvenir Photo Booth or before the show at the Pit Party where applicable. Your 8x10 photo also comes with an official Monster Jam frame. Redemption: Take your photo at the Monster Jam Souvenir Photo Booth during the time & day in which you purchased tickets to attend the show (on ticketmaster.com only). You will receive your 8x10 photo at the time the photo is taken at the Monster Jam Souvenir Photo Booth. You **MUST** bring your voucher and photo ID to receive your souvenir photo. No photo copies of the voucher will be accepted. We are not responsible for any lost or stolen vouchers. To purchase, look for the Souvenir Photo offer during your **ONLINE** ticket purchase.

**Price:** \$20

# Fan-to-Fan Resale

## What is Ticketmaster Fan-to-Fan Resale?

The Colonial Life Arena uses bar code scanning for ticket admissions. As a result, fans should be careful when purchasing tickets and should make sure the seller is a Colonial Life Arena licensed contractor, otherwise, you may be purchasing a ticket that is invalid and will be denied admission.

Ticketmaster is the ONLY authorized ticketing agent outside of the Colonial Life Arena Box Office. If you purchase tickets from an unauthorized agent in the secondary market (scalper, ticket broker, eBay, Craigslist, etc.), you risk purchasing counterfeit or invalid tickets.

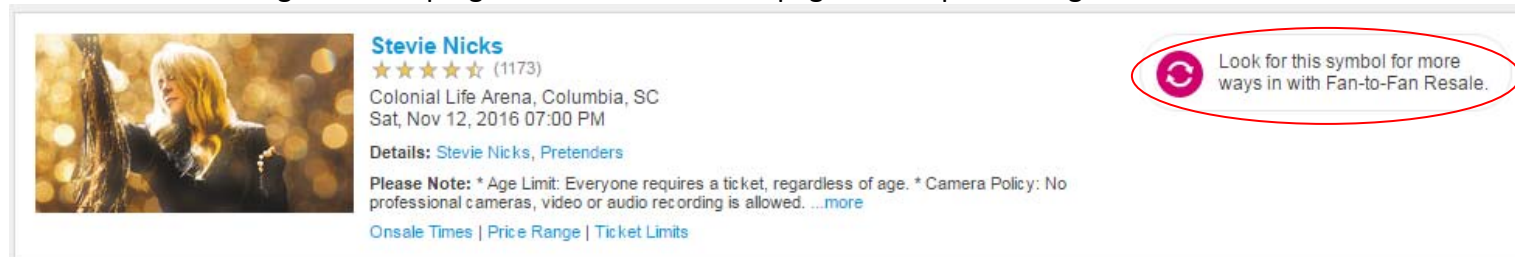
If you wish to purchase tickets from the secondary market, we encourage the use of Fan-to-Fan Resale (also known as TicketExchange). Fan-to-Fan Resale is Ticketmaster's online service that allows and fan-to-fan transactions. Only Ticketmaster can guarantee 100% legitimate secondary market tickets, because the tickets sold through Fan-to-Fan Resale are linked to Ticketmaster's barcoded ticketing systems.

## How do fans sell tickets?

Just click the Sell button on your order in My Account to start the easy step-by-step: you'll select only the tickets you want to list, set your price, and enter your debit card or checking account info. You can edit or remove your listing anytime, and you'll get paid by direct deposit or pay-by-debit when your tickets sell.

## Are all events eligible for resale?

No. Only certain shows allow fans to resell their tickets. Check your account to see if your tickets are eligible or look for the Fan-to-Fan logo in the top right corner of the event page before purchasing.



## Can I sell tickets bought at box office or via phone?

At this time, only tickets bought at Ticketmaster.com can be resold in Fan-to-Fan Resale.

## Are resale tickets safe?

Tickets resold through Ticketmaster using Fan-to-Fan Resale are completely safe as every ticket is verified and reissued in the fan's name who re-purchases by Ticketmaster.

## CLA SHOWS WITH FAN-TO-FAN RESALE:

Luke Bryan  
Red Hot Chili Peppers

## **JANET JACKSON – UNBREAKABLE WORLD TOUR**

(Box Office Contact- SHANNON, Event Contact- OT, Marketing Contact-ABEY)

The Janet Jackson Unbreakable Tour in North America will be postponed until 2017. New dates will be announced at a later time and tickets will be honored for the re-scheduled dates. Refunds are also available at the point of purchase. (see below)

### **REFUND/TICKET INFORMATION REGARDING JANET JACKSON**

#### **Can I still use my tickets for the concert once it's rescheduled?**

Yes. Customers who purchased tickets for any date (3/6, 8/12 or 8/9) will still be able to use their original tickets for concert once it's rescheduled.

#### **Can I get a refund for my tickets purchased for 3/6, 8/12 or 8/9?**

Yes. Customers who purchased tickets for the original date and wish to get a refund can do so. To do this they must have their refund processed by their original purchase point (box office, internet/phone, or retail outlet). Customers who purchased tickets at the box office must come to the box office with their tickets as well as with their credit/debit card and ID and the refund will be issued to the original method of payment. If tickets were bought with cash, a cash refund will be issued. (Refunds are done at the box office during normal business hours Monday – Friday 9 AM to 5 PM.) Internet & Phone orders need to call Ticketmaster at 1-800-745-3000. If the Ticket Retail Outlet where you made your purchase is no longer open, or no longer a Ticketmaster Retail Outlet, please follow the instructions below to receive a refund for your ticket purchase.

- Email a copy of your tickets along with your name, address, and phone number to [retailrefunds@ticketmaster.com](mailto:retailrefunds@ticketmaster.com).
- You may also mail your tickets to us for a refund. Make a photocopy of the tickets for your records and send the original tickets along with a note including your name, phone number, and address, to the following address:

Ticketmaster  
ATTN: TCR  
1000 Corporate Landing  
Charleston, WV 25311

## **KANYE WEST: The Saint Pablo Tour 2016**

(Box Office Contact- SHANNON, Event Contact- OT, Marketing Contact- ABEY)

**The remaining dates on  
the SAINT PABLO TOUR  
have been cancelled.  
Tickets will be fully refunded  
at point of purchase.**

### **REFUND INFORMATION:**

Customers who bought tickets via ticketmaster.com, TM App, phone, LiveNation.com or LN App will be **automatically** refunded by Ticketmaster.

Customers who purchased tickets at the arena box office must come to the box office with their tickets as well as with their credit/debit card and ID and the refund will be issued to the original method of payment. If tickets were bought with cash, a cash refund will be issued. Refunds are done at the box office during normal business hours Monday – Friday 9 AM to 5 PM.

Customers who bought tickets at an official Ticketmaster outlet must return the tickets to the outlet.

Ticketmaster Customer Service can be found here: [http://www.ticketmaster.com/h/customer-service.html?tm\\_link=help\\_nav\\_4\\_contact](http://www.ticketmaster.com/h/customer-service.html?tm_link=help_nav_4_contact)

# LEE BRICE / JUSTIN MOORE: AMERICAN MADE TOUR

(Box Office Contact- SHANNON, Event Contact- PARKER, Marketing Contact- ABEY)

**EVENT TICKETING CODE:** ECL0120

**SUPPORTING ACT:** William Michael Morgan

**DATE & TIME:** Friday, January 20, 2017 @ 7:00 PM

**ON-SALE DATE & TIME:** Friday, November 11<sup>th</sup> @ 12 PM

**TICKETS:** \$59.75, \$49.75, \$39.75, \$29.75

\*\*All prices include a \$3 facility fee

**VIP PACKAGES:** Sales have ended.

**IDEAL VIEW:** Floor, 106/105, 113/114

**SUITE TICKETS: (Suite Owners Only)** Must order through Christy in advance of the show. **SUITE RENTALS: (Non-owners)** Call (803) 576-9077 for rates & reservations.

**IN-HOUSE FEE:** \$15 per ticket.

**PARKING:** No advanced parking passes will be sold for USC lots. Available on the day of the show for \$20 – CASH ONLY. \*Prices are determined by lot owners/operators.

**AGE LIMITS:** Everyone requires a ticket regardless of age.

**CAMERA POLICY:** No professional cameras, video, or audio is allowed. Regular Cameras are allowed.

**TICKET LIMIT:** 10 – Presales & On Sale; 6 – VIP Packages

**DOORS OPEN:** 6:00 PM

**HOW LONG DOES THIS SHOW LAST?** Until approx. 10:40 PM

**SOCIAL MEDIA HASHTAG:** #AmericanMadeTour

**BOX OFFICE OPENS ON THE DAY OF THE SHOW:** 9:00 AM

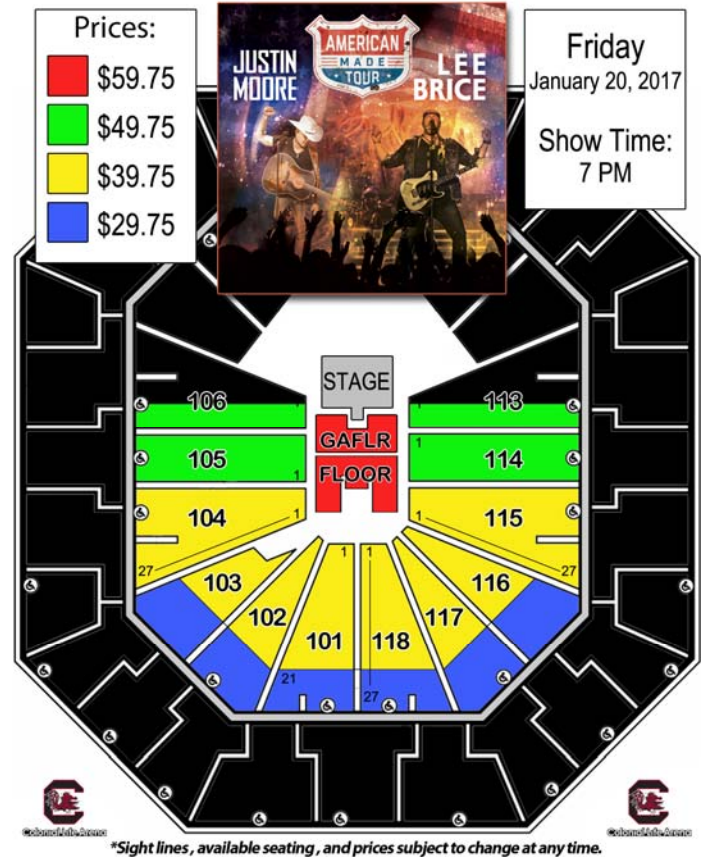
**WILL CALL FOR DAY OF SHOW:** 9:00 AM

**VIP WILL CALL FOR DAY OF SHOW:** 5:00 – 8:00 (Table by the box office).

**GROUPS:** None **GROUPS WITH ID:** None.

**MILITARY DISCOUNT:** (Ended 12/24 – No Discount)

**COLLEGE STUDENT DISCOUNT:** "Rockin the Rafters" promotion - \$23 tickets in select seats in top rows of 104-105, 114-115 from 1/18 @ 10 AM to 1/19 @ 10 PM. Must have password [ROCKIN]. Available over phone, internet and at box office.



## Lee Brice/Justin Moore XP Chart

Price Level	XP1	XP2	XP3	XP4	XP5
Location	GA Pit (Floor)	Floor Reserved	Lower	Lower	Lower
Price	\$59.75	\$59.75	\$49.75	\$39.75	\$29.75

# **LEE BRICE /JUSTIN MOORE VIP PACKAGES**

## **CLASSIFICATIONS, DESCRIPTIONS & DISCLAIMERS**

Sales have ended as of 1/6/17 at 5 PM

**Below are the letters that went out to package purchasers on 1/10/17.**

### **PLATINUM American Made Tour Meet & Greet Experience - \$179 (VIP1)**

Thank you for purchasing the Platinum Meet & Greet Experience tickets to the American Made Tour scheduled on January 20<sup>th</sup> at the Colonial Life Arena at 7:00 pm.

As a service to our VIP clients we will have a table set up by the ticket office from 5:00 pm – 8:00 pm to accommodate your order, provide you with your tickets and assist with any questions

Please make sure to have a photo ID and the credit card you used to purchase your tickets ready to help expedite the line.

Since the first Meet and Greet will begin at 6:20 we are asking that you arrive in time to pick up your items, allow us to answer any questions and be ready to meet at the determined location by 6:20. The meet and Greet schedule is very structured so it is extremely important that you are on time. We will not be able to accommodate any late arrivals

We will follow up with an additional email on the day of the performance just to make sure that nothing has changed.

On the day of the performance for each package you purchased you will be receiving

-1 premium seat ( you should have already received confirmation of the tickets you purchased )

- 1 Meet and Greet Opportunity with Lee Brice

- 1 Meet and Greet Opportunity with Justin Moore

- VIP laminate and interactive souvenir, which includes albums from Lee Brice and Justin Moore as well as exclusive pictures and videos. We will have someone available to show you how to down load the app and scan in the necessary information to activate this.

- Special Edition Tour Poster

If you could take a moment to let me know that you received this email, it would be greatly appreciated

Please do not hesitate to reach out to me with any questions or concerns you may have at [denise@policeproductions.com](mailto:denise@policeproductions.com)

### **GOLD American Made Tour VIP Package - \$119 (VIP2)**

Thank you for purchasing the Gold Ticket Package for the American Made Tour scheduled on January 20<sup>th</sup> at the Colonial Life Arena at 7:00 pm.

As a service to our VIP clients we will have a table set up by the ticket office from 5:00 pm – 8:00 pm to accommodate your order, provide you with your tickets and assist with any questions.

Please make sure to have a photo ID and the credit card you used to purchase your tickets ready to help expedite the line.

With each package that you purchased you will be receiving on the day of the show

-1 premium seat ( You should already have received confirmation of the specific seats you purchased)

- VIP laminate and interactive souvenir, which includes albums from Lee Brice and Justin Moore as well as exclusive pictures and videos. We will have someone available to show you how to down load the app and scan in the necessary information to activate this.

- Special Edition Tour Poster

If you could take a moment to let me know that you received this email, it would be greatly appreciated

Please do not hesitate to reach out to me with any questions or concerns you may have at [denise@policeproductions.com](mailto:denise@policeproductions.com)

#### **VIP PACKAGE DISCLAIMER INFORMATION:**

*Please note: All package purchasers will be contacted via e-mail a few days prior to the event date. All sales are final. There are no refunds or exchanges under any circumstances. All packages and package contents are non-transferable. Package purchases are restricted to U.S. & Canadian addresses only. All preshow VIP programs and times may vary market-by-market and are subject to modification at any time for any reason. Information provided at the time of purchase (name, address, e-mail, etc.) is the same information that will be utilized for individual contact requirements as applicable. The artist, tour, promoter, ticketing company, venue or any other affiliated parties are not responsible for outdated or inaccurate information provided by the consumer at the time of purchase. Please note this offer is not valid for tickets purchased via TM+. All ticket delivery methods allowed for NY venues.*

# AMERICAN MADE TOUR DAY OF SHOW INFORMATION

- Floor Access Points: 103/104, 104/105, 105/106, 113/114, 114/115
- No professional cameras, which include detachable lenses
- No professional or non-mobile phone video cameras
- No moshing or crowd surfing
- ALL gifts, flowers, pictures, etc. should be collected at the entrances
- College Street Entrance will NOT be used for this show
- No backpacks or large bags
- No glass items
- No GoPro, IPADs or selfie sticks or glow sticks
- No lasers, lights, or flash lights
- No weapons of any kind (that includes mace)
- Absolutely no videotaping of the show
- Everyone requires a ticket—regardless of age
- **Wanding and bag check at patron entry**

## ***(Tentative Schedule)***

7:00PM – 7:25 PM – Support Act

7:25PM – 7:45 PM – Set Change

7:45 – 9:00 PM – Headliner 1

9:00PM-9:25- Set Change

9:25PM-10:40PM- Headliner 2

# RINGLING BROS. AND BARNUM & BAILEY CIRCUS – Out of this World

(Box Office Contact- SHANNON, Event Contact-PARKER, Marketing Contact- ABEY)

## EVENT TICKETING CODES:

Thursday: ECL0126

Friday: ECL0127A, ECL0127E

Saturday: ECL0128A, ECL0128M, ECL0128E

Sunday: ECL0129M

**DATE(S) & TIME(S):** Thursday, January 26, 2017 @ 7 PM

Friday, January 27, 2017 @ 10:30 AM

Friday, January 27, 2017 @ 7:00 PM

Saturday, January 28, 2017 @ 11:00 AM

Saturday, January 28, 2017 @ 3:00 PM

Saturday, January 28, 2017 @ 7:00 PM

Sunday, January 29, 2017 @ 1:30 PM

**PLEASE READ STATEMENT ON CIRCUS ON PAGE 19**

**ON-SALE DATE & TIME:** Tuesday, November 15, 2016 @ 10 AM

**PRESALES:** See cheat sheet.

**TICKETS:** **MARKET PRICING APPLIES TO ALL TICKETS. PRICES CAN FLUCTUATE BASED ON FACTORS THAT AFFECT SUPPLY AND DEMAND.**

Opening Night Special – \$13 in XP11-XP21

(\*\*\* All prices include a \$3 facility fee)

**IDEAL VIEW:** 105 & 114

**SUITE TICKETS: (For Suite Owners only)** Must order through Christy in advance of the show.

**SUITE RENTALS: (For non-owners)** Call (803) 576-9077 for rates and reservations.

**IN-HOUSE FEE:** \$8.00 per ticket.

**PARKING:** No advanced parking passes will be sold for USC lots.

Available on the day of the show for \$10 – CASH ONLY. \*Prices are determined by lot owners/operators.

**AGE LIMITS:** Ages 23 months and under are free, children 2 and older require a ticket.

**CAMERA POLICY:** No professional, video or audio is allowed. Regular cameras are ok.

**TICKET LIMIT:** Set by offer, see cheat sheet.

**DOORS OPEN:** One hour prior to the start of the performance.

**BOX OFFICE OPENS ON THE DAY OF THE SHOW:** 9:00 AM Thursday; 8:30 AM Friday; 9:00 AM Saturday; 11:30 AM Sunday

**HOW LONG DOES THIS SHOW LAST?** TBA

**GROUPS:** Groups with 10 or more will save \$6 per ticket on base ticket prices of \$28, \$23, and \$18 (XP7-XP21). Call 803-576-9077. Groups end 1/25 @ 5 PM.

**GROUPS WITH ID:** GID available (see eligible company list on page 4 and/or box office wall). Groups end 1/25 @ 5 PM.

**MILITARY DISCOUNT:** \$7 off of base ticket prices of \$28, \$23, and \$18 (XP7-XP21)

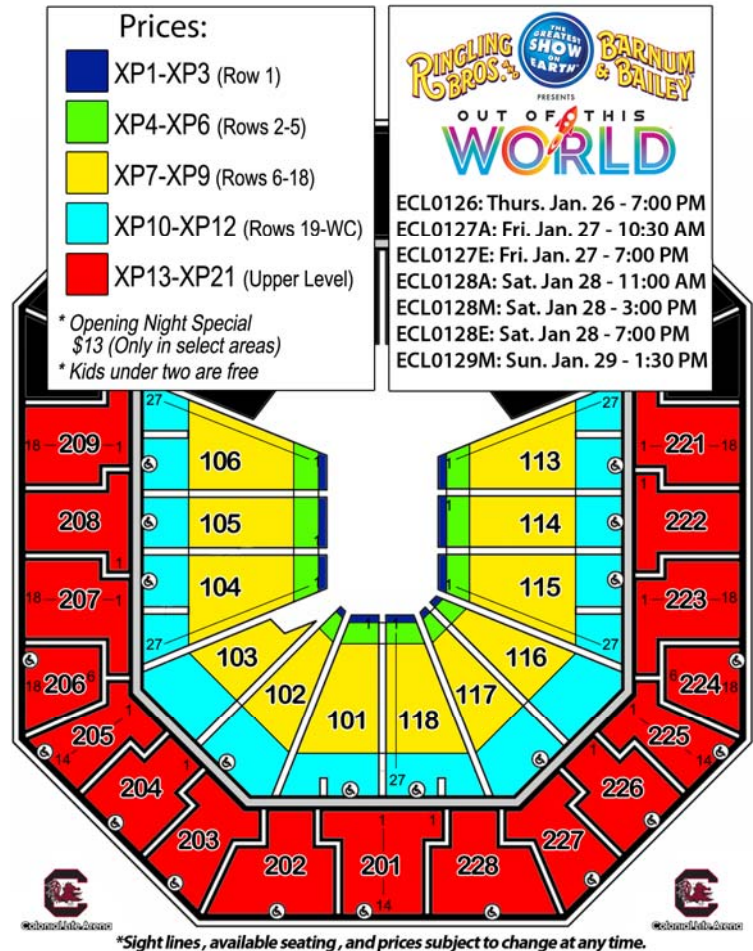
**STUDENT:** \$13 flat for XP7 – XP21

**SOCIAL MEDIA HASHTAG:** #RinglingBrosCLA

**TOUR TAG:** Available during online purchase. See "FELD Entertainment Upsell Items" (page 9) for more information.

**STARSEEKER'S EARLY ACCESS:** BLAST OFF with Ringling Bros.® one hour before the show launch at the Starseeker's Early Access - FREE with your ticket. Be part of an immersive experience from the moment you enter the arena until the time the show begins! In this unique pre-show experience your family will see Ringling Bros. performers up-close and have exclusive access to personalized autographs! Get an incredible sneak peek through exclusive content from backstage at The Greatest Show On Earth®. Jump in and have fun at the Ringling Bros. interstellar dance party. Clown around with the cosmically hilarious Ringling Bros. Clown Alley. And travel from planet to planet in an immersive concourse experience that will prepare you for intergalactic fun that is truly Out Of This World! (Not available for Friday 1/27 @ 10:30 AM show).

**\*\* CHEAT SHEETS ON FOLLOWING PAGES \*\***





Ringling Bros. and Barnum & Bailey Circus - Out Of This World - 1/26/17 - 1/29/17



Ticket Channel Legend  
 B - Box office  
 Z - Call Center  
 I - internet

Discounts are determined from the base ticket price plus the \$3 facility fee.  
 No double discounts. Service charges and handling fees may apply.

Opening Night  
 School Show

OFFER DESCRIPTION	DISCOUNT	SPONSOR	ENABLE DATE	DISABLE DATE	TICKET TYPE	QUALIFIER	SALES CHANNELS			PRICES INCLUDE \$3 FACILITY FEE					DATES AND TIMES							ADDITIONAL INFORMATION			
							B	I	Z	XP1-XP3	XP4-XP6	XP7-XP9	XP10-XP12	XP13-XP21	ECL0126	ECL0127A	ECL0127E	ECL0128A	ECL0128M	ECL0128E	ECL0129M				
										P1 Front Row	P2 VIP	P3	P4	P5	Thursday 7 PM	Friday 10:30 AM	Friday 7 PM	Saturday 11 AM	Saturday 3 PM	Saturday 7 PM	Sunday 1:30 PM				
Full price	Full Price	Feld Entertainment	11/15/2016	1/29/2017	A		X	X	X	\$58.00	\$38.00	\$28.00	\$23.00	\$18.00		Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	THESE PRICES REFLECT INITIAL PRICES - NOT DYNAMIC	
Opening Night	\$13 Flat XP11-XP21	Opening Night	11/15/2016	1/26/2017	A		X	X	X	N/A	N/A	N/A	NOT XP10	\$13.00	Yes									Opening Night	
Group	\$6 Off	Group	11/15/2016	1/25/2017	G	SEE GROUPS W/ ID - PAGE 6	X	X		N/A	N/A	\$22.00	\$17.00	\$12.00	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Must show company ID on the approved company list (Page 6)		
Scouts (Boy & Girl)	\$6 Off	Group	1/9/2017	1/25/2017	G	SCOUT	X	X		N/A	N/A	\$22.00	\$17.00	\$12.00	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	SCOUTS: Same as Group discount. Each scout/child receives an official show scout patch. Patches are in the box labeled Scout Patches in the will-call area. If out of patches, please see Christy.		
Military	\$7 Off	Military	11/15/2016	1/28/2017	B	USA7	X	X	X	\$51.00	\$31.00	\$21.00	\$16.00	\$11.00	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Ticket limit: 8. Military ID must be presented.		
College Students	\$13 Flat	College Students	11/15/2016	1/29/2017	B	GOCOCKS	X			N/A	N/A	\$13.00	\$13.00	\$13.00	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Ticket limit: 8. College ID must be presented.		
<b>Vouchers</b> **Sellers Must Retain!** WRITE SHOW NUMBER ON BACK (ie "3" would be ECL0127E - Friday 7PM) TURN IN WITH YOUR MONEY AT END OF YOUR SHIFT & RUN BATCH REPORT TO BALANCE.			11/15/2016	1/27/2017	C	YELLOW	X			Do Not Accept	\$0.00	\$0.00	\$0.00	\$0.00	Yes	Yes							Yellow vouchers are good only good for Thurs at 7 PM & Fri at 10:30 AM. <b>MUST RETAIN FOR BATCH.</b>		
			11/15/2016	1/29/2017	C	PINK	X				Do Not Accept	\$0.00	\$0.00	\$0.00	\$0.00	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Pink Vouchers are good for any show. <b>MUST RETAIN FOR BATCH.</b>	
			11/15/2016	1/27/2017	C	GIVGET	X				Do Not Accept	\$0.00	\$0.00	\$0.00	\$0.00	Yes	Yes	Yes							Give To Get Vouchers are good for Thursday and Friday shows only. <b>MUST RETAIN FOR BATCH.</b>
			11/15/2016	1/29/2017	C	BABY	X				Do Not Accept	\$0.00	\$0.00	\$0.00	\$0.00	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Baby Vouchers are good for any show. <b>MUST RETAIN FOR BATCH.</b>
Promotion - Free ticket	\$0 Flat	Reading with Ringling	11/15/2016	1/29/2017	C	RWR	X			N/A	N/A	\$0.00	\$0.00	\$0.00	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	RWR can be sold with a quantity of 1-3 as long as a Full Price adult ticket (Must sell ticket type "W") with it. Ages 2-12. Limit 1 FREE Kids Ticket per voucher. Ex: R25/S1-4/[RWR]3W1 <b>MUST RETAIN FOR BATCH.</b>		
Promotion	\$0 Off	Reading with Ringling	11/15/2016	1/29/2017	W	WTYPE	X			N/A	N/A	\$28.00	\$23.00	\$18.00	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes			
Kids/Youth	\$13 Flat	Chick-Fil-A	11/15/2016	1/29/2017	K	CFA10	X			N/A	N/A	\$13.00	\$13.00	\$13.00	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	CFA10 can only be sold with a quantity of 1-4 as long as a FP ticket is sold with it. Ages 2-12. Each voucher is limited to 4 CFA10 tickets for every 1 FP purchased.		

Ringling Bros. and Barnum & Bailey Circus - Out Of This World - 1/26/17 - 1/29/17



Ticket Channel Legend  
 B - Box office  
 Z - Call Center  
 I - internet

Discounts are determined from the base ticket price plus the \$3 facility fee.  
 No double discounts. Service charges and handling fees may apply.

Opening Night School Show

OFFER DESCRIPTION	DISCOUNT	SPONSOR	ENABLE DATE	DISABLE DATE	TICKET TYPE	QUALIFIER	SALES CHANNELS			PRICES INCLUDE \$3 FACILITY FEE					DATES AND TIMES							ADDITIONAL INFORMATION				
							B	I	Z	XP1-XP3	XP4-XP6	XP7-XP9	XP10-XP12	XP13-XP21	ECL0126	ECL0127A	ECL0127E	ECL0128A	ECL0128M	ECL0128E	ECL0129M					
										P1 Front Row	P2 VIP	P3	P4	P5	Thursday 7 PM	Friday 10:30 AM	Friday 7 PM	Saturday 11 AM	Saturday 3 PM	Saturday 7 PM	Sunday 1:30 PM					
Promotion	\$5 Off	Save Around	11/15/2016	1/27/2017	B	LOCAL	X	X	X	N/A	N/A	\$23.00	\$18.00	\$18.00	\$11.00	Yes	Yes									Ticket Limit: 8
Promotion	\$5 Off	Mint Magazine	11/15/2016	1/29/2017	B	MINTS	X	X	X	N/A	N/A	\$23.00	\$18.00	\$13.00	Yes	Yes	Yes	Yes				Yes	Yes			Ticket Limit: 8
Holiday Promotion	50% Off	Feld Entertainment	12/15/2016	12/25/2016	B	BELLS		X		N/A	N/A	\$15.50	\$13.00	\$10.50	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Ticket Limit: 8
Holiday Promotion	50% Off	Feld Entertainment	11/28/2016	12/5/2016	B	JINGLE		X		N/A	N/A	\$15.50	\$13.00	\$10.50	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Ticket Limit: 8
Relationship Marketing - online	20% Off	Customer Service	10/24/2016	1/29/2017	T	SNOWRB, WINTRB	X	X	X	N/A	N/A	\$23.00	\$19.00	\$15.00	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Ticket Limit: 8
Promotion	20% Off	Valpak	10/26/2016	1/29/2017	T	VALPK	X	X	X	N/A	N/A	\$23.00	\$19.00	\$15.00		Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Ticket Limit: 8
Promotion	25% Off	Ticketmaster - Me + 3	11/14/2016	1/20/2017	B	TMNME3		X	X	N/A	N/A	\$21.75	\$18.00	\$14.25	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Sold in multiples of 4. Ticket Limit is 8.
Promotion	50% Off	Ticketmaster - 2 For 1	11/14/2016	1/20/2017	B	TMN241		X	X	N/A	N/A	\$15.50	\$13.00	\$10.50	Yes	Yes	Yes									Sold in multiples of 2. Ticket Limit is 4.
Sponsorship	50% Off	Kelloggs	12/1/2016	1/29/2017	B	COL97LWND, COLWV4VWL, COL33X4TV		X		N/A	N/A	\$15.50	\$13.00	N/A	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Ticket Limit: 8
Feld Family Savings Card	\$5 Off	Thank You Email 2016 (Family Savings)	11/15/2016	1/29/2017	J	TY7ZK3	X	X	X	N/A	N/A	\$23.00	\$18.00	\$13.00	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Ticket Limit: 6
Advance Sale	20% Off	Venue Presale	11/8/2016	11/13/2016	T	CLA146		X	X	N/A	N/A	\$23.00	\$19.00	\$15.00	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Ticket Limit: 8
Relationship Marketing - online	20% Off	EBuzz	10/24/2016	11/14/2016	T	ELHQ2X, EPHQ2X, ESHQ2X		X	X	N/A	N/A	\$23.00	\$19.00	\$15.00	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Ticket Limit: 8
Relationship Marketing - online	30% Off	EBuzz	TBD	TBD	B	ELHQ3X	X	X	X	N/A	N/A	\$20.50	\$17.00	\$13.50	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Ticket Limit: 8
Relationship Marketing - online	40% Off	EBuzz	TBD	TBD	B	ELHQ4X	X	X	X	N/A	N/A	\$18.00	\$15.00	\$12.00	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Ticket Limit: 8
Relationship Marketing - online	50% Off	EBuzz	TBD	TBD	B	ELHQ5X	X	X	X	N/A	N/A	\$15.50	\$13.00	\$10.50	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Ticket Limit: 8

# A message from Kenneth Feld, chairman and CEO of Feld Entertainment, the producer of *Ringling Bros.* and *Barnum & Bailey*<sup>®</sup>

After much evaluation and deliberation, my family and I have made the difficult business decision that *Ringling Bros.* and *Barnum & Bailey* will hold its final performances in May of this year. *Ringling Bros.* ticket sales have been declining, but following the transition of the elephants off the road, we saw an even more dramatic drop. This, coupled with high operating costs, made the circus an unsustainable business for the company.

Nearly 50 years ago, my father founded our company with the acquisition of *Ringling Bros.* The circus and its people have continually been a source of inspiration and joy to my family and me, which is why this was such a tough business decision to make. The decision was even more difficult because of the amazing fans that have become part of our extended circus family over the years, and we are extremely grateful to the millions of families who have made *Ringling Bros.* part of their lives for generations. We know *Ringling Bros.* isn't only our family business, but also your family tradition.

*Ringling Bros.* and *Barnum & Bailey* Presents *Circus XTREME* will conclude its tour at the Dunkin' Donuts Center in Providence, R.I., on May 7, 2017, and *Ringling Bros.* and *Barnum & Bailey* Presents *Out Of This World* will conclude its tour at the Nassau Veterans Memorial Coliseum in Uniondale, N.Y., on May 21, 2017. We hope you will come to celebrate this American icon for one last time before our tours conclude.

Our company provides quality, live family entertainment, and we invite you to bring your family to one of our other events, including *Marvel Universe LIVE!*, *Monster Jam*, *Monster Energy Supercross*, *AMSOIL Arenacross*, *Disney On Ice* and *Disney Live!*, as well as future productions.

*Ringling Bros.* and *Barnum & Bailey* has served as inspiration for all of the live entertainment produced at Feld Entertainment. We learned from the circus, and applied those learnings to our other productions. Without *Ringling Bros.*, we wouldn't have the vibrant live entertainment company that we have today. *Ringling Bros.* will always be part of Feld Entertainment, and its spirit will live on in every production and project we do.

Sincerely,



Kenneth

[Read More](#)

# YELLOW VOUCHER

QUALIFIER: **YELLOW**

- Valid for Thursday at 7 PM and Friday at 10:30 AM **ONLY**.
- For **all** vouchers, write the **show number** on the back.
- Good only for **XP7-21** price levels. (Not valid for Front Row or VIP seats)
- **One yellow voucher is equal to one free ticket.**
- These **MUST** be handed in at the end of your shift.

**Ex: R8/S1/[YELLOW]1 - Method of Payment: VOU (if transaction value is \$0)**

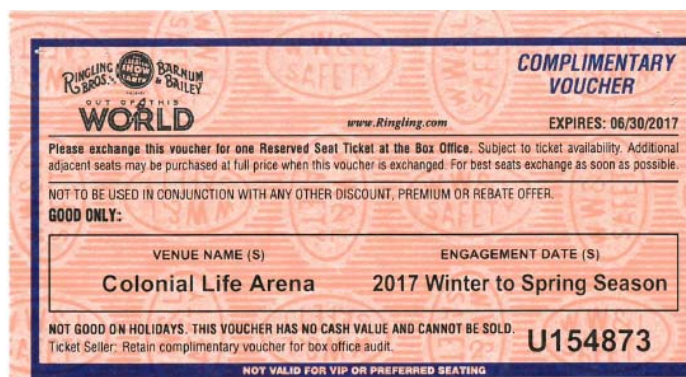


# PINK VOUCHER

QUALIFIER: **PINK**

- Valid for all shows.
- For **all** vouchers, write the **show number** on the back.
- Good only for **XP7-21** price levels. (Not valid for Front Row or VIP seats)
- **One pink voucher is equal to one free ticket.**
- These **MUST** be handed in at the end of your shift.

**Ex: R8/S1/[PINK]1 - Method of Payment: VOU (if transaction value is \$0)**

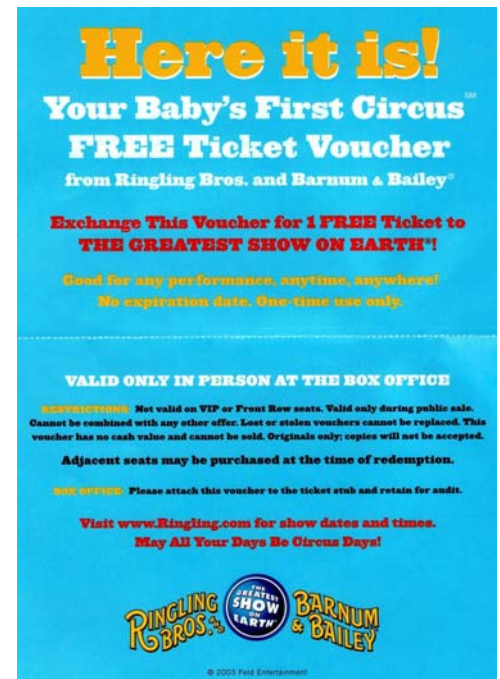
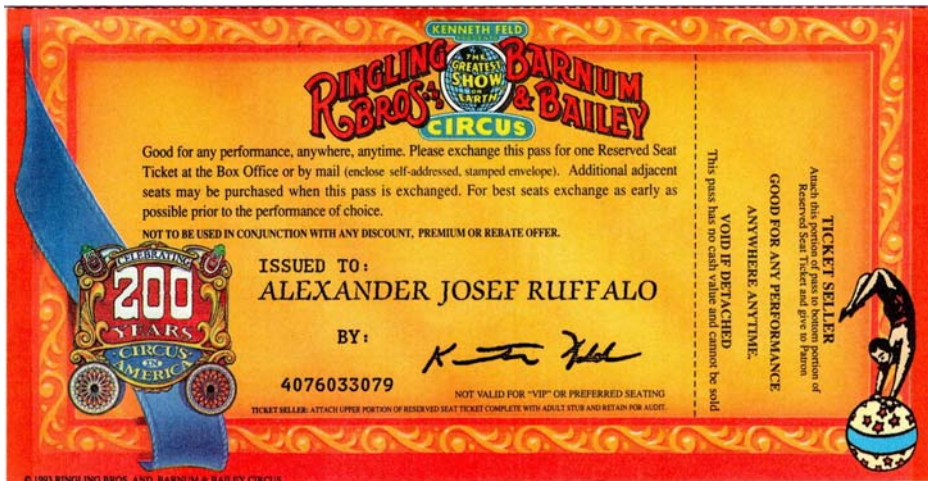


# BABY'S FIRST CIRCUS VOUCHERS

## QUALIFIER - **BABY**

- Valid for all shows.
- For **all** vouchers, write the **show number** on the back.
- Good only for **XP7-21** price levels. (Not valid for Front Row or VIP seats)
- **One voucher is equal to one ticket.**
- These **MUST** be handed in at the end of your shift.
- There are two types of baby vouchers (see examples below).

**Ex: R8/S1/[BABY]1 - Method of Payment: VOU (if transaction value is \$0)**



# GIVE TO GET VOUCHER

QUALIFIER: **GIVGET**

- Valid for Thursday and Friday shows.
- For **all** vouchers, write the **show number** on the back.
- Good only for **CP7-21** price levels. (Not valid for Front Row or VIP seats)
- **One Give To Get voucher is equal to one free ticket.**
- These **MUST** be handed in at the end of your shift.

**Ex: R8/S1/[GIVGET]1 - Method of Payment: VOU (if transaction value is \$0)**

*(We do not currently have a sample of this. Please see Shannon or Alex if you receive one.)*

# READING WITH RINGLING VOUCHER

- These **MUST** be handed in at the end of your shift.
- The **Reading with Ringling Bros.** voucher is acceptable for any RBC show.
- Good only for **XP7-21** price levels. (Not valid for Front Row or VIP seats)
- **One voucher is equal to one ticket.**
- Make sure to write the number for the show on the back of the voucher.


## TICKET TYPE/QUALIFIER:

**RWR** (Voucher - Qualifier)

**WTYPE** (Adult Ticket full price ticket sold w/ Voucher – Qualifier)

**One voucher is equal to one Free Kid's ticket (Ages 2-12), when purchasing one W-Type Adult Ticket (RWR Voucher may only be redeemed with the WTYPE Adult ticket – no other discounts or vouchers may be used in conjunction with this offer. The adult must pay the full price of the "WTYPE". May Redeem up to **three (3)** Free Kid's ticket Passes for every WTYPE adult ticket purchased.**


**Ex: R8/S1/[WTYPE]1[RWR]3**



**Reading with Ringling Bros.®!**

**REWARDS CLUB!**

Read five (5) books and receive a FREE Kid's Ticket with the purchase of a Full-Price Adult Ticket!



**RINGLING BROS.™** **THE GREATEST SHOW ON EARTH** **BARNUM & BAILEY®**  
PRESENTS  
**OUT OF THIS WORLD™**

**RINGLING.COM**

**COLONIAL LIFE ARENA | JAN 26 – 29**

For the best seats exchange as soon as possible. Exchange this voucher in person at the Colonial Life Arena Box Office for one (1) Reserved Seat Ticket when also purchasing one (1) full-price Adult Ticket. FOR EACH ONE (1) FULL-PRICE ADULT TICKET PURCHASED, YOU MAY REDEEM UP TO THREE (3) FREE KID'S TICKET VOUCHERS. Limit one (1) FREE Kid's Ticket per voucher redeemed. Offer valid only for children ages 2-12. Subject to availability. Does not apply to premium seats. Cannot be combined with any other offer. This voucher has no cash value and cannot be sold. Additional charges may apply.

TICKET SELLER: Retain for Audit. RWR

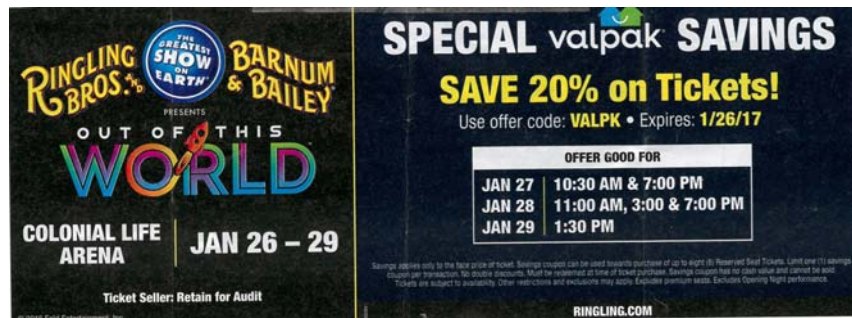
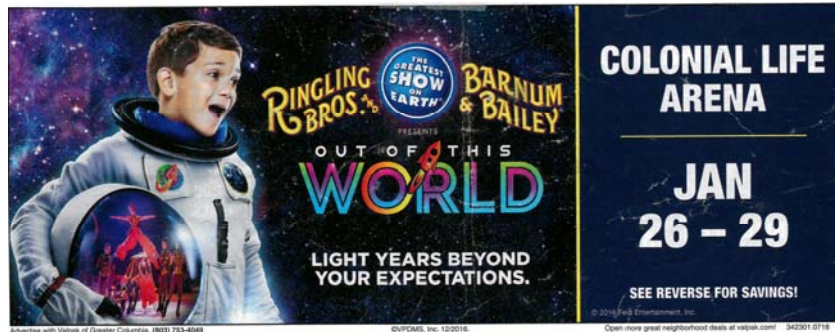
# CIRCUS COUPON - VALPAK

- 20% off original prices.
- Excludes premium seating and opening night (Valid in XP7-XP21).
- Ticket limit – 8
- **Only 1 coupon needed per transaction.**

## QUALIFIER:

**VALPK**

**Ex: R8/S1/[VALPK]1**



\*\* Note – Coupons are based off of original prices and thus may be a deeper or lesser discount than advertised because of dynamic pricing. It might not even be a discount. Always go with the best price for the customer. Coupon ads are printed by Feld Ent. And therefore most of the time do not list the full price of the ticket (which is Feld price + \$3 facility fee). So add \$3 to any price listed on these ads and then it will match what you see in the cheat sheet and on HOST.



# MONSTER JAM

(Box Office Contact- SHANNON, Event Contact- Morgan, Marketing Contact- ABEY)

**EVENT TICKETING CODES:** ECL0210 & ECL0211

**DATE & TIME:** Friday, February 10, 2017 @ 7:00 PM & Saturday, February 11, 2017 @ 7:00 PM

**ON-SALE DATE & TIME:** Tuesday, September 27, 2016 @ 10 AM

**TICKETS:** MARKET PRICING APPLIES TO ALL TICKETS. PRICES CAN FLUCTUATE BASED ON FACTORS THAT AFFECT SUPPLY AND DEMAND.

No standard Kids 2-12 price this year. Patrons must provide coupon/qualifier to get the discount.

**PRESALES:** See cheat sheet on following page

**IDEAL VIEW:** 105 & 114/sides

**SUITE TICKETS: (Suite Owners Only)** Must order through Christy in advance of the show.

**SUITE RENTALS: (Non-owners)** Call (803) 576-9077 for rates & reservations.

**IN-HOUSE FEE:** \$8 per ticket

**PARKING:** No advanced parking passes will be sold for USC lots. Available on the day of the show for \$10 – CASH ONLY. \*Prices are determined by lot owners/operators.

**AGE LIMITS:** Ages 23 months and under are free, children 2 and older require a ticket.

**CAMERA POLICY:** No professional cameras, video, or audio is allowed. Regular Cameras are allowed.

**TICKET LIMIT:** None, unless set by offer/promotion

**DOORS OPEN:** 1 Hour prior to show time.

**HOW LONG DOES THIS SHOW LAST?** TBA

**SOCIAL MEDIA HASHTAG:** #MonsterJamCLA

**BOX OFFICE OPENS ON THE DAY OF THE SHOW:** Friday – 9 AM; Saturday - TBA

**WILL CALL FOR DAY OF SHOW:** TBA

**GROUPS:** Groups of 10 or more receive \$5 off P2 Non Gold Circle (XP4-XP10), P3 (XP11-XP16), P4 (XP17-XP19), & P5 (XP20-XP22).

Groups end on 2/9 @ 5 PM. Patrons must call (803) 576-9077 to order.

**GROUPS WITH ID:** GID available (see eligible company list on page 6 and/or box office wall). Groups end 2/9 @ 5 PM.

**MILITARY DISCOUNT:** Included in GID. **STUDENT:** Included in GID.

**TOUR TAG:** Available during online purchase. See "FELD Entertainment Upsell Items" (page 9) for more information.

**SOUVENIR PHOTO:** Available during online purchase. See "FELD Entertainment Upsell Items" (page 9) for more information.

**COLLECTOR'S TICKET:** Available during online purchase for an extra \$15. It will be mailed to the customer.

**TRUCK LIST:** Carolina Crusher driven by Gary Porter, War Wizard driven by Shane Phreed, Stinger driven by Zane Rettew, Fullboar driven by Ed Eckert, and Master of Disaster driven by TBD. \*Trucks/drivers subject to change

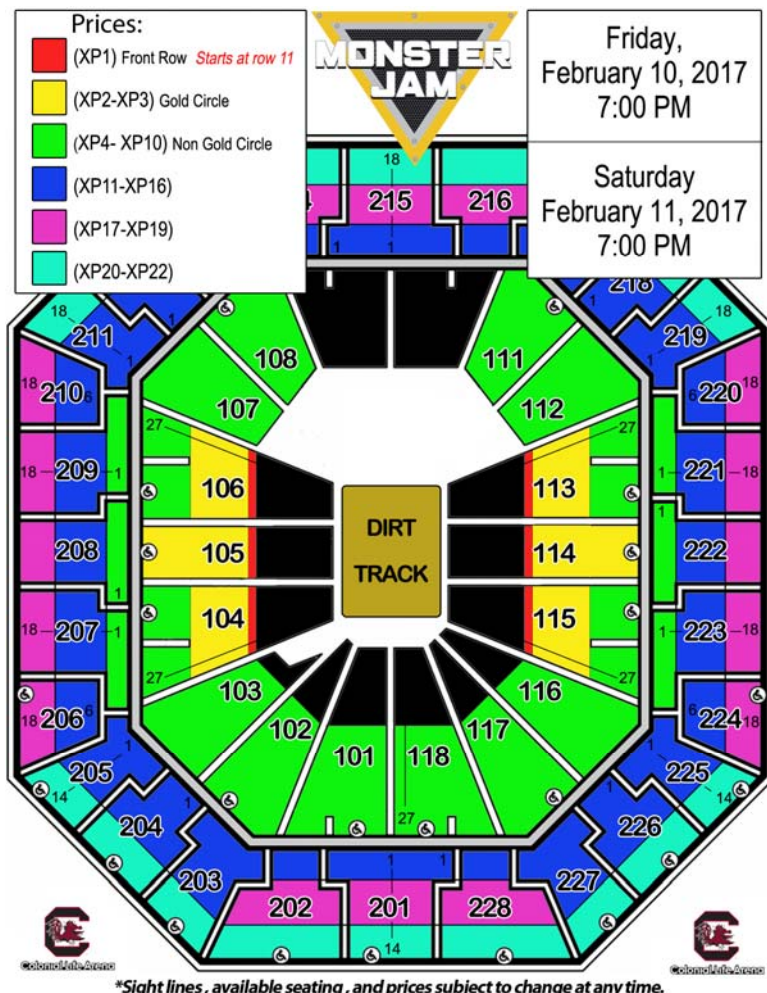
**PIT PARTY – PIT PASS INFORMATION:** Prior to the Saturday, Feb. 11<sup>th</sup> 7:00 PM Show ONLY

Pit Passes are sold at box office, Ticketmaster.com, and via the TM phone center. Pit Tickets can now be purchased with the customer's initial purchase of the event ticket or separately through all sales channels.

**PIT PASS MUST BE ACCOMPANIED BY A SATURDAY, FEB. 11<sup>th</sup> @ 7 PM EVENT TICKET!** The Pit Party is a pre-show event taking place from 4:30pm-6:00pm. Ages 2 & up require a ticket. The Monster Jam Pit Party provides unprecedented access to the Monster Jam trucks and drivers you can meet the drivers, get their autographs, take photos and see the trucks up close. It's a unique experience in the world of motorsports.

**Ticketing Code:** ECLPIT **Price:** \$10 for anyone age 2 and older.

Pit Passes are limited to fire code capacities. If you get the question "Will pit passes be available Saturday when I arrive?" You can respond with: "Pit passes are selling quickly and there's no guarantee that they will be available Saturday" and then encourage them to come as soon as they can to purchase.



\*Sight lines, available seating, and prices subject to change at any time.

**\*\* CHEAT SHEET ON FOLLOWING PAGE**

Updated: 1/17/2017 4:22 PM . Page 25

**All show information is subject to change at any time without notice.**



**CHEAT SHEET FOR MONSTER JAM: 2/10/17 AND 2/11/2017**

Discounts may not be combined with other offers. No double discounts. Subject to availability. Service charges and handling fees may apply. No discounts on the day of the show.


DISCOUNT	SPONSOR	ENABLE DATE	DISABLE DATE	TICKET TYPE	QUALIFIER	SALES CHANNELS			PRICES INCLUDE \$3 FACILITY FEE						DATE & TIMES		ADDITIONAL INFORMATION	
						Box Office	Internet	Phone Center	XP1	XP2 - XP3	XP4 - XP10	XP11 - XP16	XP17 - XP19	XP20 - XP22	ECL0210	ECL0211		
									P1 Front Row \$48.00	P2 Gold Circle \$33.00	P2 NON Gold Circle \$33.00	P3 \$28.00	P4 \$23.00	P5 \$18.00	Friday February 10th 7:00 PM	Saturday February 11th 7:00 PM		
Full price	Full Price	Feld Entertainment	9/27/2016	2/11/2017	A		X	X	X	\$48.00	\$33.00	\$33.00	\$28.00	\$23.00	\$18.00	Yes	Yes	
BOGO Promotion	50% Off	Circle K	9/27/2016	Day Before Show	B	CK17	X	X	X	N/A	N/A	\$18.00	\$15.50	\$13.00	\$10.50	Yes	Yes	Must be sold in pairs
Groups w/ ID	\$5 Off	Groups w/ ID	9/27/2016	2/9/2017	G	SEE GROUPS W/ ID - PAGE 6	X	X	X	\$48.00	\$33.00	\$28.00	\$23.00	\$18.00	N/A	Yes	Yes	Must show company ID
Scout (Boy & Girl)	\$5 Off	Groups	1/9/2017	2/9/2017	G	SCOUT	X			\$48.00	\$33.00	\$28.00	\$23.00	\$18.00	N/A	Yes	Yes	SCOUTS: Same as Group discount. Each scout/child receives an official show scout patch. Patches are in the box labeled Scout Patches in the will call area. If out of patches, please see Christy.
**Sellers Must Retain!** WRITE SHOW NUMBER ON BACK (ie "1" would be ECL0210 - Friday 7PM) TURN IN WITH YOUR MONEY AT END OF YOUR SHIFT & RUN BATCH REPORT TO BALANCE.		America's Best	12/30/2016	2/11/2017	C	AMBEST	X			DO NOT ACCEPT		\$0.00	\$0.00	\$0.00	\$0.00	Yes	Yes	1 certificate equals 1 ticket. Must exchange authorized Monster Jam certificate to receive free ticket. <b>MUST RETAIN FOR BATCH.</b>
Promotion	\$5 Off	Save Around	9/27/2016	Day Before Show	B	LOCAL	X	X	X	N/A	N/A	\$28.00	\$23.00	\$18.00	N/A	Yes	Yes	Ticket Maximum 8
Promotion	\$18 Flat	Cross Sell Opportunity	9/27/2016	Day Before Show	B	CS15	X			N/A	N/A	N/A	\$18.00	\$18.00	\$18.00	Yes	Yes	Ticket Maximum 4
Sponsorship	20% Off	MMI - MS	9/27/2016	Day Before Show	B	17MMI	X	X	X	N/A	N/A	\$27.00	\$23.00	\$19.00	N/A	Yes	Yes	Ticket Maximum 8
Sponsorship	20% Off	UTI	9/27/2016	12/22/2016	B	17UTI	X	X	X	N/A	N/A	\$27.00	\$23.00	\$19.00	N/A	Yes	Yes	Ticket Maximum 8
Sponsorship	20% Off	Multiple National Partners	9/27/2016	Day Before Show	B	17SPON	X	X	X	N/A	N/A	\$27.00	\$23.00	\$19.00	N/A	Yes	Yes	Ticket Maximum 8
Promotion	20% Off	Valpak	10/31/2016	Day Before Show	T	VALPAK	X	X	X	N/A	N/A	\$27.00	\$23.00	\$19.00	\$15.00	Yes	Yes	
Feld Family Savings Card	\$5 Off	Thank You Email (2017 MJ) Family Savings	9/27/2016	Day Before Show	J	TY7ZK3		X	X	N/A	N/A	\$28.00	\$23.00	\$18.00	N/A	Yes	Yes	Ticket Maximum 6
Feld Holiday Offer	20% Off	Feld Entertainment	12/15/2016	12/25/2016	B	LIGHTS		X		N/A	N/A	\$27.00	\$23.00	\$19.00	N/A	Yes	Yes	Ticket Maximum 8
Feld Holiday Offer	20% Off	Feld Entertainment	11/29/2016	12/5/2016	B	HOLLY		X		N/A	N/A	\$27.00	\$23.00	\$19.00	N/A	Yes	Yes	Ticket Maximum 8
Relationship Marketing - online	\$0 Off	MJ (2017) Customer Service	9/13/16-9/26/16	9/26/2016	A	MJFELD, MJSEPT, SEPTMJ		X	X	\$48.00	\$33.00	\$33.00	\$28.00	\$23.00	\$18.00	Yes	Yes	Ticket Maximum 8
Relationship Marketing - online	\$0 Off	MJ (2017) Preferred Presale	9/13/2016	9/26/2016	A	MJLIVE, 25YRMJ, BKT17, MJ17PRE, MJ25, MJACTION, MJFS1, MJFS1E, MJFS1W, WHEELIE		X	X	\$48.00	\$33.00	\$33.00	\$28.00	\$23.00	\$18.00	Yes	Yes	Ticket Maximum 8
Advance Sale	\$0 Off	MJ (2017) Ticketmaster Presale	9/14/2016	9/26/2016	A	MJAM17		X	X	\$48.00	\$33.00	\$33.00	\$28.00	\$23.00	\$18.00	Yes	Yes	Ticket Maximum 8
Advance Sale	\$0 Off	MJ (2017) Social Media	9/15/2016	9/26/2016	A	BCKFLP, BIGAIR, DONUTS		X	X	\$48.00	\$33.00	\$33.00	\$28.00	\$23.00	\$18.00	Yes	Yes	Ticket Maximum 8
Relationship Marketing - online	\$0 Off	MJ (2017) Ebuzz	9/16/2016	9/26/2016	A	MJ25TH, MJPS17		X	X	\$48.00	\$33.00	\$33.00	\$28.00	\$23.00	\$18.00	Yes	Yes	Ticket Maximum 8

**All show information is subject to change at any time without notice.**



# AMERICA'S BEST VOUCHERS

## *America's Best FREE\* Ticket Program*

- Consumer will receive one FREE Monster Jam ticket with a qualifying purchase at a participating America's Best Contacts & Eyeglasses store. The offer is the following:
  - **EXCEPT California - Spend just \$69.95 on eyeglasses or contacts at America's Best, and get an authorized Monster Jam certificate good for a free ticket.**
- Breakdown of ticket promotion:
  - Consumer will visit [www.MonsterJam.com](http://www.MonsterJam.com) and will click on the America's Best Owl logo to access dedicated promotional landing page or access it by going to [www.MonsterJam.com/AmericasBest](http://www.MonsterJam.com/AmericasBest)
  - Consumer will fill out the required fields on the page to produce a 'certificate' to take into store to be validated
  - Each certificate will have a unique code that will be generated on each certificate to help avoid fraud – **if a consumer shows up with multiple certificates with the same name, please ensure the codes are unique for each certificate. This will ensure they are not fraudulent and the qualifying purchase was made.**
  - Certificate MUST be validated with the exclusive stamp that is only available at an America's Best store once qualified purchase is made
    - Image of stamp:  

  - Certificate is then taken to the box office for redemption to acquire the free ticket
    - Free tickets are NOT applicable to Premium or VIP seating locations.
    - Free ticket is ONLY valid for the city, date and show time shown on certificate
    - Customer can purchase additional tickets to accompany their free ticket
    - This certificate does NOT include a free pit pass
    - For any concerns that can't be handled at the box office, please direct consumer to contact our Monster Jam customer service line at 1-800-844-3545 or email at [MSCustomerrelations@feldinc.com](mailto:MSCustomerrelations@feldinc.com)
  - ***Certificate can be redeemed at the box office up to (2) hours before show starts on day of show or while tickets are available. Please redeem certificates up until show time if inventory allows!***
- Valid for all shows.
- For **all** vouchers, write the **show number** on the back.
- Good only for **XP4-22** price levels. (Not valid for VIP or Gold Circle seats)
- **One voucher is equal to one ticket.**
- These **MUST** be handed in at the end of your shift.
- Example of the vouchers is on the next page:

**Ex: R8/S1/[AMBEST]1 - Method of Payment: VOU (if transaction value is \$0)**



GOOD FOR 1 TICKET  
TO A PARTICIPATING MONSTER JAM EVENT

AMERICA'S BEST  
CONTACTS & EYEGLASSES

Woo-Hoo!



© 2016 RE Certificate # 14F03366-3936-DA9F-393D-EFEEB8753BFO

ASHLEY CHALK  
Palmetto, FL 34221

Orlando, FL  
Sat Jan 21 2017 7:00 PM



ILLUSTRATION BY America's Best

THIS CERTIFICATE IS SUBJECT TO THE FULL "TERMS AND CONDITIONS" AVAILABLE AT [MonsterJam.com/AmericasBest](http://MonsterJam.com/AmericasBest)

BY PRESENTING THIS CERTIFICATE FOR VALIDATION / REDEMPTION, YOU AGREE AND CERTIFY THAT YOU ARE AT LEAST 18 YEARS OF AGE OR OLDER AND HAVE READ, UNDERSTOOD AND AGREE TO BE BOUND BY THE TERMS AND CONDITIONS.

Only valid for select Monster Jam events and America's Best Contacts & Eyeglasses in participating markets. ONLY VALID FOR PRIVATE INDIVIDUALS AND PERSONAL USE. REDEMPTION BY OR FOR ANY CORPORATE ENTITY, BUSINESS, ORGANIZATION OR OTHER COMMERCIAL PURPOSE IS NOT PERMITTED. MAY NOT BE COMBINED WITH ANY OTHER DISCOUNT, PREMIUM, REBATE, COUPONS, OR OTHER PROMOTIONAL OFFER OF ANY KIND.

Certificate must be validated in accordance with the Terms and Conditions. Validated certificate is redeemable for one (1) non-VIP, non-premium ticket to the Monster Jam event listed on the certificate. Other exclusions may apply.

To redeem, individual identified on certificate must present validated certificate in person, with valid driver's license or other government-issued photo identification noting age, at the box office for the Monster Jam event listed above during box office operating hours, no later than two (2) hours prior to the applicable Monster Jam event.

Tickets available for this offer may be fully redeemed or otherwise sell out - REDEMPTION IS ONLY AVAILABLE WHILE SUPPLIES LAST. Additional adjacent seats may be purchased at full price when certificate is redeemed, if available. For best seats, exchange as soon as possible.

**THIS CERTIFICATE HAS NO CASH VALUE AND CANNOT BE SOLD OR TRANSFERRED.**  
REDEEMED TICKETS MAY NOT BE SOLD UNDER ANY CIRCUMSTANCES.  
Ticket Seller: Retain certificate for box office audit.

# KATT WILLIAMS: GREAT AMERICA TOUR

(Box Office Contact-SHANNON, Event Contact-PARKER, Marketing Contact-ABEY)

**EVENT TICKETING CODE:** ECL0212

**DATE & TIME:** Sunday, February 12, 2017 @ 7 PM

**ON-SALE DATE & TIME:** Friday, November 11, 2016 @ 12 PM

**TICKETS:** \$102, \$78, \$62, \$52.50

**IDEAL VIEW:** Floor, 106, 113

**PLATINUM SEATS:** Not available.

**VIP PACKAGE:** Not Available.

**SUITE TICKETS: (Suite Owners Only)** Must order through Christy in advance of the show.

**SUITE RENTALS: (Non-owners)** Call (803) 576-9077 for rates & reservations.

**IN-HOUSE FEE:** \$15.00 per ticket.

**PARKING:** No advanced parking passes will be sold for USC lots. Available on the day of the show for \$20 – CASH ONLY. \*Prices are determined by lot owners/operators.

**AGE LIMITS:** Everyone requires a ticket regardless of age.

**CAMERA POLICY:** No professional cameras, video or audio recording is allowed.

**TICKET LIMIT:** None.

**DOORS OPEN:** 6:00 PM

**BOX OFFICE OPENS ON THE DAY OF THE SHOW:** 1 PM

**HOW LONG DOES THIS SHOW LAST?** TBA

**SOCIAL MEDIA HASHTAG:** #KattWilliamsCLA

**GROUPS:** None

**GROUPS WITH ID:** None

**MILITARY:** None

**STUDENT:** None



Katt Williams XP Chart				
Price Level	XP1	XP2	XP3	XP4
Location	Floor Reserved	Floor Reserved & Lower	Lower	Lower
Price	\$102.00	\$78.00	\$62.00	\$52.50

# LUKE BRYAN – KILL THE LIGHTS TOUR

(Box Office Contact- SHANNON, Event Contact- MORGAN, Marketing Contact- ABEY)

**EVENT TICKETING CODE:** ECL0223

**DATE & TIME:** Thursday, February 23, 2017 @ 7:00 PM.

**ON-SALE DATE & TIME:** Friday, December 9<sup>th</sup> @ 10 AM

**TICKETS:** \$75.00, \$49.75. Also has Fan-to-Fan Resale (See below for info.)

**DELIVERY DELAY / OVER THE LIMIT (OTL) SWEEP:** All tickets purchased online and phone were held through 12/14 and have now been sent out for delivery. Orders over the ticket limit were canceled.

**SUPPORT ACT(S):** Brett Eldredge & Brett Young

**PLATINUM SEATS:** Available. See below for more info.

**VIP PACKAGES:** See following pages.

**IDEAL VIEW:** Floor, 105-106, 113-114

**SUITE TICKETS: (Suite Owners Only)** Must order through Christy in advance of the show.

**SUITE RENTALS: (Non-owners)** Call (803) 576-9077 for rates & reservations.

**IN-HOUSE FEE:** \$15 per ticket

**PARKING:** No advanced parking passes will be sold. Available on the day of the show for \$20 cash. \*Prices are determined by lot owners/operators

**AGE LIMITS:** Everyone requires a ticket regardless of age.

**CAMERA POLICY:** No professional cameras, video, or audio is allowed. Regular Cameras are allowed.

**TICKET LIMIT:** Public On Sale – 6; Presales - 4

**DOORS OPEN:** 6:00 PM

**HOW LONG DOES THIS SHOW LAST?** About 4 hours

**SOCIAL MEDIA HASHTAG:** #KillTheLightsTour

**BOX OFFICE OPENS ON THE DAY OF THE SHOW:** 9:00 AM

**REGULAR WILL CALL FOR DAY OF SHOW:** 9:00 AM

**VIP PACKAGE WILL CALL FOR DAY OF SHOW:** TBA

**GROUPS:** None    **GROUPS WITH ID:** None    **MILITARY DISCOUNT:** None    **STUDENT:** None.



**PLATINUM SEATS:** Can only be bought online at Ticketmaster.com. Ticket prices vary. Must check website for pricing and availability. This is only a ticket. Does not include any meet and greet or anything else. Limit 6 per person, household, etc. Must be purchased in pairs.

**FAN-TO-FAN RESALE:** This show participates in Fan-to-Fan resale. Tickets can only be bought online at Ticketmaster.com. Ticket prices and availability vary. Must check website for pricing and availability. See page 10 for more information.

Luke Bryan XP Chart				
Price Level	XP1	XP2	XP3	XP4
Location	GA Pit	Floor Reserved	Lower	Upper
Price	\$75.00	\$75.00	\$75.00	\$49.75

# LUKE BRYAN VIP PACKAGES

## CLASSIFICATIONS, DESCRIPTIONS & DISCLAIMERS

**There is one VIP package available. Packages are being handled by CID Entertainment.**

VIP Packages will be available from 12/6 @ 10 AM – 11:59 PM with password: MOVE.

From 12/7-12/8 @ 10 PM– no password is required.

The packages will go back on sale at 12/9 @ 10 AM with the public on sale and will stay on until 2/17/17 @ 5 PM or when all are sold.

(ONE PACKAGE = ONE TICKET)

### 'TO THE MOON AND BACK' LUKE BRYAN VIP EXPERIENCE - \$232 (VIP1)

**Delivery:** All Delivery methods are available for Lower Level; No eTicket (PAH or Mobile) for Pit. CID Entertainment will send Guests an email with show-specific pick up instructions at least 1 week prior to the show which will also include the details of the pre-show festivities, check-in information, and VIP Package Deliverables and where to redeem all elements.

**Ticket Limit:** 4 – Presale; 6 – On Sale

**Package Price:** \$232

**Package Includes:**

- One (1) reserved ticket in the first 20 rows of the lower bowl or one (1) general admission pit ticket\*
- Invitation to "Luke's Lounge" before the show with cash bar\*\*
- Two song acoustic pre-show performance by Luke Bryan\*\*\*
- One (1) exclusive Luke Bryan merchandise gift
- One (1) commemorative laminate
- On-site concert concierge

**\*General Admission Pit tickets do not include a reserved viewing area in the pit.**

**\*\*Local Liquor Laws Apply**

**\*\*\*Package *does not* include a Meet & Greet.**

#### Legal Language / Post Purchase Messaging:

*Thank you for purchasing a 'To the Moon and Back' Luke Bryan VIP Experience Package - brought to you by CID Entertainment.*

*We are thrilled to have you on board and are ready to deliver an experience you will never forget! We hope your purchasing process was easy and convenient. You will receive an email at least one week prior to the event with instructions on how to redeem all elements of your Experience Package.*

*Luke Bryan VIP Experience Packages are non-transferable. To redeem the elements of your order you must present your receipt, picture ID, and credit card at the VIP check-in. All package elements will be rendered invalid if resold. \*\* Name changes will only be issued at the sole discretion of CID Entertainment. CID Entertainment reserves the right to cancel your order for any reason.*

*If you have questions regarding your purchase, please reach out to our extremely friendly Guest Services team by phone or email: [\(888\) 805-8930](tel:8888058930) / [guestservices@cidentertainment.com](mailto:guestservices@cidentertainment.com)*

*\*\* This offer is not valid if tickets are purchased through TM+.*

# WINTER JAM 2017

(Box Office Contact-CURT/SHANNON, Event Contact-PARKER, Marketing Contact-ABEY)

**EVENT INFORMATION:** The annual multi-artist extravaganza—one of the world’s leading first quarter tours—Winter Jam 2017 is set to showcase 10 of Christian music’s best and brightest artists: multi GRAMMY®-nominated singer/songwriter Crowder; Top 40 hit-maker and GRAMMY®-nominee Britt Nicole; Dove Award-winning fan favorites Tenth Avenue North; breakout pop/hip-hop recording artist Andy Mineo; Dove Award-winning singer/songwriter and “American Idol” finalist Colton Dixon; best-selling rockers Thousand Foot Krutch; and GRAMMY®-nominated Winter Jam creators and tour hosts, NewSong. In addition, the Pre-Jam Party, sponsored by Israel: Land of Creation, will feature OBB, Sarah Reeves and Steven Malcolm. The tour will also be highlighted by a special appearance from “Duck Dynasty” television star Sadie Robertson, as well as a message from acclaimed author, speaker and evangelist Tony Nolan.

Complete event information can be found on their website at: <http://2017.jamtour.com/>

**DATE & TIME:** Friday, February 24, 2017 @ 7:00 PM

**TICKETS:** No ticket required. \$10 donation at the door is requested. Cash or checks. Check made payable to “NewSong Ministries”.

**JAM NATION MEMBERSHIP:** Available in advance at [jamtour.com](http://jamtour.com)

**SUITE TICKETS: (For Suite Owners Only)** Must place orders through Christy in advance of the show.

**SUITE RENTALS: (For non-owners)** Call (803) 576-9077 for rates and information.

**PARKING:** No advanced parking passes will be sold for USC lots. Available on the day of the show for \$10 to \$20 – CASH ONLY. \*Prices are determined by lot owners/operators.

**CAMERA POLICY:** Still photography allowed. Video cameras not allowed.

**AGE LIMIT:** Winter Jam does not have an age limit to attend the show. However, they ask that all children under the age of 16 be accompanied by an adult and any child over the age of 2 pay the \$10 donation.

**DOORS OPEN/PRE-JAM PARTY:** 6:00 PM for general public.

**BOX OFFICE OPENS ON THE DAY OF THE SHOW:** N/A (No box office as there are no ticket sales through CLA/Ticketmaster.)

**HOW LONG DOES THIS SHOW LAST:** Approximately 4 hours.

**JAM NATION DOOR TIME:** 4:30 PM

**SOCIAL MEDIA HASTAG:** #WinterJamCLA





# Harlem Globetrotters World Tour 2017

(Box Office Contact-SHANNON, Event Contact-PARKER, Marketing Contact-Abey)

**EVENT TICKETING CODE:** ECL0331

**DATE & TIMES:** Friday, March 31, 2017 @ 7:00 PM

**ON-SALE DATE & TIME:** October 25, 2015 @ 10:00 AM

**TICKETS:** \$106.50, \$86.50, \$66.50, \$51.50, \$46.50, \$41.50, \$31.50, \$24.50 (\*All tickets include \$3 facility fee + \$3.50 Globetrotters fee.)

**IDEAL / BEST VIEW:** Courtside, 104-106 & 113-115

**SUITE TICKETS: (For Suite Owners Only):** TBA Must place orders through Christy in advance of the show.

**SUITE RENTALS: (For non-owners):** Call (803) 576-9077 for rates and reservations.

**IN-HOUSE FEE:** \$8 per ticket.

**PARKING:** No advanced parking passes will be sold for USC lots. Available on the day of the show for \$10 – CASH ONLY.

\*Prices are determined by lot owners/operators.

**AGE LIMIT:** Ages 23 months and under are free, children 2 and older require a ticket.

**CAMERA POLICY:** No professional, video or audio is allowed. Regular cameras are ok.

**TICKET LIMIT:** None, unless regulated by special offers/coupons.

**DOORS OPEN:** 6:00 PM

**MAGIC PASS DOORS:** 5:00 PM

**BOX OFFICE OPENS ON THE DAY OF THE SHOW:** 9:00 AM

**HOW LONG DOES THIS SHOW LAST?** TBA

**SOCIAL MEDIA HASHTAG:** #GlobetrottersCLA

**GROUPS:** Groups of 10 or more receive \$7 off P4, P6, P7 & \$4 off P8. No discount on P1, P2, or P5. Groups end 3/29 @ 5 PM.

**GROUPS WITH ID:** GID available (see eligible company list on page 6 and/or box office wall). Groups end 3/29 @ 5 PM.

**STUDENT:** Included in GID

**MILITARY:** Ring up as [MIL] (same offer as groups, except \$5 off P8). Ends 3/29 @ 5 PM.

**BIRTHDAY PARTY PACKAGES:** For information and rates, call (803) 576-9077

**AUTOGRAPH SESSION:** Join Globetrotter stars after the game where they will stay for an autograph, photograph and high five session for fans (subject to availability).

**MAGIC PASS:** THIS IS A PRE-EVENT PASS. TICKET TO THE MAIN EVENT IS ALSO REQUIRED. Everyone attending Magic Pass must have a Magic Pass ticket as well as a game ticket. If you plan on attending Magic Pass, please make sure you have BOTH tickets. This includes all children, as well as the parent(s)/guardian(s) wishing to accompany them. Thank you for your cooperation.

Magic Pass event takes place from 5:30 PM – 6:00 PM. Before the game, take part in an once-in-a-lifetime experience with your family where you have an opportunity to spend time on the court with the Globetrotters – shooting, trying out ball tricks and getting autographs and photos! The unique 30-minute pre-show, "Magic Pass," will create memories of a lifetime. All customers must have a game ticket AND Magic Pass for entry. This includes all children as well as the parent(s)/guardian(s) wishing to accompany them. Soft/rubber soled shoes must be worn on court.

**EVENT CODE:** ECLHGMP

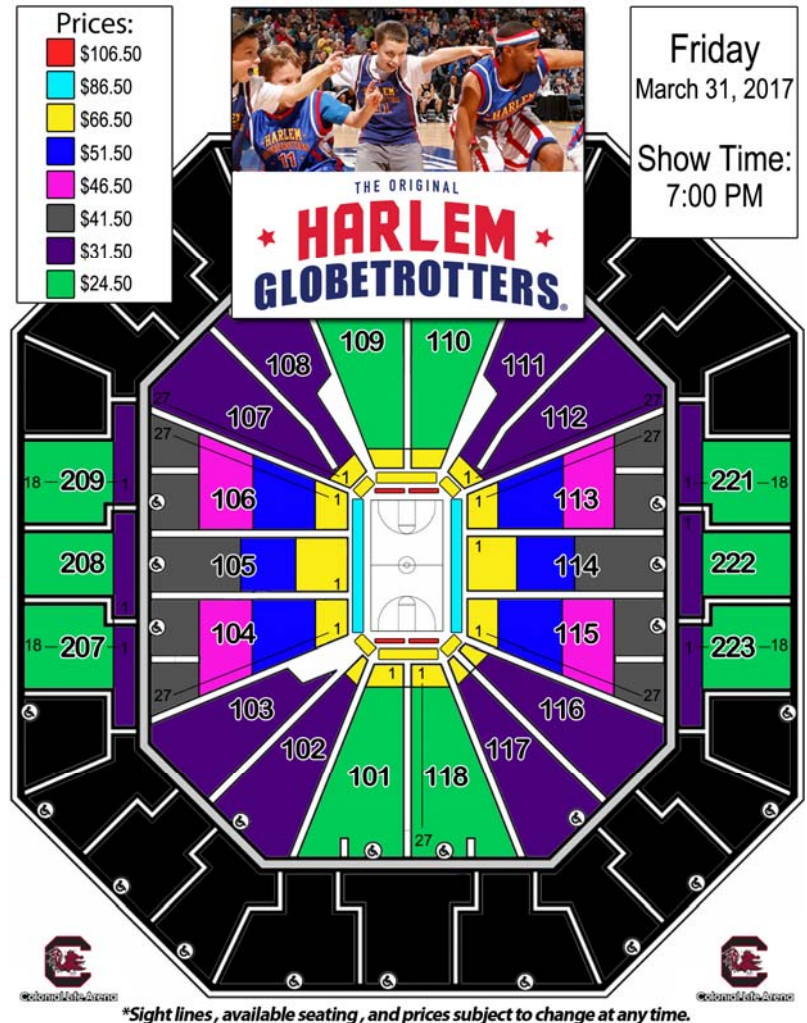
**\$22 – FULL PRICE** ----- PURCHASE ONLY AT BOX OFFICE OR ONLINE AT [WWW.TICKETMASTER.COM](http://WWW.TICKETMASTER.COM)

**\$17 – GROUP PRICE** --- PURCHASE ONLY AT BOX OFFICE WITH GID OR THROUGH GROUP SALES.

**\*\* CHEAT SHEETS ON FOLLOWING PAGE\*\***

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**All show information is subject to change at any time without notice.**



## The Harlem Globetrotters World Tour 2017 - 3/31/2017 - Cheat Sheet



SALES CHANNEL LEGEND		
P	- TM Call Center	
I	- Internet	
B	- Box office	

All tickets include a \$3 facility fee and a \$3.50 Harlem Globetrotters fee.  
No double discounts.  
Coupons and vouchers must be presented at purchase to get the discount.

OFFER DESCRIPTION	DISCOUNT TYPE	TICKET TYPE	QUALIFIER or PASSWORD	ENABLE DATE	DISABLE DATE	SALES CHANNELS			PRICES (FF/HGI INCLUDED)								TICKET LIMIT	ADDITIONAL INFORMATION
						P	I	B	PL1	PL2	PL3	PL4	PL5	PL6	PL7	PL8		
Full Price	N/A	A		10/25/16	Game Day	X	X	X	\$106.50	\$86.50	\$66.50	\$51.50	\$46.50	\$41.50	\$31.50	\$24.50	NA	
Return Customer Offer	50% off	W	HGFUN	12/18/16	12/25/16	X	X	X	\$56.50	\$46.50	\$36.50	\$29.00	\$26.50	\$24.00	\$19.00	N/A	2 min	
Ticketmaster Pre-Sale	30% off	W	STARS	10/17/16	10/24/16	X	X	X	\$76.50	\$62.50	\$48.50	\$38.00	\$34.50	\$31.00	\$24.00	\$19.10	NA	
Venue/HG Presale	30% off	B	AMAZING	10/17/16	10/24/16	X	X	X	\$76.50	\$62.50	\$48.50	\$38.00	\$34.50	\$31.00	\$24.00	\$19.10	NA	
Super Groups	\$7 off P4, P6, P7, \$4 off P8. NO disc on P5	G	SEE GROUPS W/ ID PAGE 6	10/10/16	3/29/17			X	\$106.50	\$86.50	\$66.50	\$44.50	\$46.50	\$34.50	\$24.50	\$20.50	NA	Available through group sales
Group Sales - Online Groups	\$7 off P4, P6, P7, \$4 off P8. NO disc on P5	G	MOREFUN	10/10/16	Game Day	X	X		\$106.50	\$86.50	\$66.50	\$44.50	\$46.50	\$34.50	\$24.50	\$20.50	NA	
Scouts	\$7 off P4, P6, P7, \$5 off P8. NO disc on P5	J	SCOUT	10/10/16	3/29/17			X	\$106.50	\$86.50	\$66.50	\$44.50	\$46.50	\$34.50	\$24.50	\$19.50	NA	SCOUTS: Each scout/child receives an official show scout patch. Patches are in the box labeled Scout Patches in the will-call area. If out of patches, please see Christy.
BoysLife Mag Offer	\$7 off P4, P6, P7, \$5 off P8. NO disc on P5	J	BOYSLIFE	10/10/16	Game Day	X	X		\$106.50	\$86.50	\$66.50	\$44.50	\$46.50	\$34.50	\$24.50	\$19.50	NA	
Scouting Mag Offer	\$7 off P4, P6, P7, \$5 off P8. NO disc on P5	J	SCOUTING	10/10/16	Game Day	X	X		\$106.50	\$86.50	\$66.50	\$44.50	\$46.50	\$34.50	\$24.50	\$19.50	NA	
Military	\$7 off P4, P6, P7, \$5 off P8. NO disc on P5	M	MIL	10/10/16	Game Day			X	\$106.50	\$86.50	\$66.50	\$44.50	\$46.50	\$34.50	\$24.50	\$19.50	NA	Available through Group Sales or at Box Office with Military ID
Charity	\$13 off P6	N	CHARIT	10/10/16	Game Day			X	N/A	N/A	N/A	N/A	N/A	N/A	N/A	\$11.50	NA	Can only be approved by HGI (Charity Price = \$5 + fees).
Costco	\$37.40 for P4	K	CSTC1	1/9/17	3/28/17				N/A	N/A	N/A	\$37.40	N/A	N/A	N/A	N/A		
Costco	\$30.60 for P6	K	CSTC2	1/9/17	3/28/17				N/A	N/A	N/A	N/A	N/A	\$30.60	N/A	N/A		
Partner Offer	35% off	B	SECHGI	10/25/16	Game Day			X	N/A	\$58.50	\$45.50	\$35.75	\$32.50	\$29.25	\$22.75	\$18.20	NA	Available through HGI Group Sales ONLY
CTMS employees/partners	\$7 off	B	DRIBBL	10/25/16	Game Day	X	X		N/A	N/A	N/A	\$44.50	\$39.50	\$34.50	\$24.50	\$17.50	NA	
Marketing Offer 6 - 30% off	30% off	B	SPIN	12/13/16	12/25/16	X	X		N/A	N/A	N/A	\$38.00	\$34.50	\$31.00	\$24.00	\$19.10	NA	
Entenmann's Employees/Partners	30% off	B	HGENT	11/1/16	Game Day	X	X		N/A	N/A	N/A	\$38.00	\$34.50	\$31.00	\$24.00	\$19.10	NA	
Entenmann's Retail Offer	30% off	B	DONUT	1/10/17	Game Day	X	X		N/A	N/A	N/A	\$38.00	\$34.50	\$31.00	\$24.00	\$19.10	NA	
Marco's Box Topper Coupon	\$5 off	B	MARCOS	10/21/16	Game Day	X	X		N/A	N/A	N/A	N/A	N/A	\$36.50	\$26.50	\$19.50	NA	
Red Cross Employees/Partners	\$7 off select prices levels	B	REDCRO	10/31/16	Game Day	X	X		N/A	N/A	N/A	\$44.50	\$46.50	\$34.50	\$24.50	\$17.50	NA	
Harlem Globetrotters	\$7 off P4, P6, P7, \$5 off P8. No disc on P5.	B	PACKS	11/1/16	12/31/16		X	X	\$106.50	\$86.50	\$66.50	\$44.50	\$39.50	\$34.50	\$24.50	\$20.50	NA	

# The Harlem Globetrotters World Tour 2017 - 3/31/2017 - Cheat Sheet



SALES CHANNEL LEGEND	
P	TM Call Center
I	Internet
B	Box office

All tickets include a \$3 facility fee and a \$3.50 Harlem Globetrotters fee.  
**No double discounts.**  
 Coupons and vouchers must be presented at purchase to get the discount.

OFFER DESCRIPTION	DISCOUNT TYPE	TICKET TYPE	QUALIFIER or PASSWORD	ENABLE DATE	DISABLE DATE	SALES CHANNELS			PRICES (FF/HGI INCLUDED)								TICKET LIMIT	ADDITIONAL INFORMATION
						P	I	B	PL1	PL2	PL3	PL4	PL5	PL6	PL7	PL8		
PTPA	\$7 off	B	PTPA	10/25/16	Game Day		X		N/A	N/A	N/A	\$44.50	\$39.50	\$34.50	\$24.50	\$17.50	NA	
Digital Offer 1 - Social	25% off	B	SOMUCHFUN	10/25/16	Game Day		X		N/A	N/A	N/A	\$40.25	\$36.50	\$32.75	\$25.25	\$20.00	NA	
Digital Offer 2 - TV Specials	25% off	B	AWESOME	10/26/16	Game Day		X		N/A	N/A	N/A	\$40.25	\$36.50	\$32.75	\$25.25	\$20.00	NA	
U.S. Family Discount	25% off	B	FUNFAM	10/27/16	Game Day		X		N/A	N/A	N/A	\$40.25	\$36.50	\$32.75	\$25.25	\$20.00	NA	
Digital Offer 3 - Retail-Me-Not	30% off	B	HGRMN	10/28/16	Game Day		X		N/A	N/A	N/A	\$38.00	\$34.50	\$31.00	\$24.00	\$19.10	NA	
Brad's Deals Discount	30% off	B	BRADS	12/1/16	12/5/16		X		N/A	N/A	N/A	\$38.00	\$34.50	\$31.00	\$24.00	\$19.10	NA	
Harlem Globetrotters	30% off	B	HIGHLIGHTS	11/14/16	Game Day		X		N/A	N/A	N/A	\$38.00	\$34.50	\$31.00	\$24.00	\$19.10	NA	
Exclusive Discount for Military & Govt	\$7 off P4, P6, P7, \$5 off P8. No disc on P5.	M	GOVX	11/10/16	3/26/17		X		N/A	N/A	N/A	\$44.50	N/A	\$34.50	\$24.50	\$20.50	NA	
Me + 3 4-Pack Offer	25% off	T	TMNME3	10/25/16	Game Day	X	X		N/A	N/A	N/A	\$40.25	\$36.50	\$32.75	\$25.25	\$20.00	4 mult	Sold in multiples of 4
2 for 1 Tickets Offer	50% off	T	TMN241	TBD	TBD	X	X		N/A	N/A	N/A	\$29.00	\$26.50	\$24.00	\$19.00	N/A	2 mult	Sold in multiples of 2
Promo - Baby 2000	Free	COMP	BABY	10/10/16	Game Day			X	NA	NA	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	1 per card	No CS or VIP. At box office with membership card.
Charity Comps	Free	COMP	CHAR	10/10/16	Game Day			X	NA	NA	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	as ordered	No CS or VIP. At box office with HGI comp voucher or as requested by HGI
Promo - Media	Free	COMP	PROMO	10/10/16	Game Day			X	NA	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	1 per voucher	No CS or VIP. At box office with HGI comp voucher or as requested by HGI
Trade - Media	Free	COMP	TRADE	10/10/16	Game Day			X	NA	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	1 per voucher	At box office with HGI comp voucher or as requested by HGI.
Building Comp	Free	COMP	BLDG	10/10/16	Game Day			X	NA	NA	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	as ordered	At box office with standard venue backup and per contract
Advance Ambassador Travel	Free	COMP	AATRAV	10/10/16	Game Day			X	NA	NA	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	1 per voucher	No CS or VIP. At box office with HGI comp voucher.
Marketing/Other Travel	Free	COMP	TRAVEL	10/10/16	Game Day			X	NA	NA	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	1 per voucher	No CS or VIP. At box office with HGI comp voucher.
HGI Comp / Groups	Free	COMP	HGI	10/10/16	Game Day			X	NA	NA	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	as ordered	No CS or VIP. Individual ticket requests sent to Box Office by HGI / Group Sales Agent
Sponsor Comp	Free	COMP	SPON	10/10/16	Game Day			X	NA	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	as ordered	Individual ticket requests sent to Box Office by HGI

# HARLEM GLOBETROTTERS GROUPON OFFER AND DETAILS

\$47 for a seat in rows 1-6 of the 101-103, 107-112, or 116-118 (up to a \$79.15 value). Customers must print their G-Pass to enter the arena. Limit 8 per person. Those who require ADA should contact box office before purchasing to inquire about availability. Take down name, phone, and email after verifying availability. Tell them to contact us again after their purchase to confirm. At this time we will put seats on hold.



Sec. 101-103, 107-112, or 116-118 (Rows 1-6):  
One Ticket to a Game at 7 p.m., 03/31/17



Discount 41%

\$79.15

\$47

Buy



Limited Time Remaining!



100+ viewed today

ONLY THROUGH  
**GROUPONLIVE™**

SHARE THIS DEAL



## The Fine Print

Promotional value expires Mar 31, 2017. Limit 8 per person. Valid only for option purchased. Use for admission at Colonial Life Arena on 3/31. Refundable only on day of purchase. Must purchase together to sit together. Merchant reserves the right to substitute closer seat assignment. Holder assumes all risk in connection with the event and releases Groupon, Globetrotters, the venue and their affiliates from any related claims. **Not redeemable on mobile app.** Ticket value includes all fees. For ADA accommodations, please call box office before purchasing - availability is limited Merchant is solely responsible to purchasers for the care and quality of the advertised goods and services.

*How G-Pass Works: Your G-Pass will be ready to print 48 hours after the deal ends. Print the G-Pass and use it to enter the venue directly; you won't need to redeem at will call. Due to security restrictions, G-Passes cannot be redeemed through the Groupon mobile app. **Discount reflects the merchant's current ticket prices - price may differ on day of event.***

# RED HOT CHILI PEPPERS

(Box Office Contact- SHANNON, Event Contact- PARKER, Marketing Contact- ABEY)

EVENT TICKETING CODE: ECL0419

OPENING ACT: BABYMETAL

DATE & TIME: Wednesday, April 19, 2017 @ 8 PM

ON-SALE DATE & TIME: Friday, November 11, 2016 @ 10 AM

TICKETS: \$102, \$52 \* Also has Fan-to-Fan Resale (See below for info.)

**MARKET PRICING APPLIES TO ALL TICKETS. PRICES CAN FLUCTUATE BASED ON FACTORS THAT AFFECT SUPPLY AND DEMAND.**

**DELIVERY DELAY / OVER THE LIMIT (OTL) SWEEP:** All tickets purchased online and phone were held and sent out for delivery on 12/1/16. Orders over the ticket limit were canceled.

**IDEAL VIEW:** Floor, 106, 113

**PLATINUM SEATS:** Not Available.

**VIP PACKAGES:** Not Available.

**SUITE TICKETS: (For Suite Owners only)** Must order through Christy in advance of the show.

**SUITE RENTALS: (For non-owners)** Call (803) 576-9077 for rates and reservations.

**IN-HOUSE FEE:** \$15.00 per ticket.

**PARKING:** No advanced parking passes will be sold for USC lots. Available on the day of the show for \$20 – CASH ONLY. \*Prices are determined by lot owners/operators.

**AGE LIMITS:** Everyone requires a ticket regardless of age.

**CAMERA POLICY:** No professional cameras, video, or audio is allowed. Regular cameras are allowed.

**TICKET LIMIT:** 4

**DOORS OPEN:** 6:30 PM

**BOX OFFICE OPENS ON THE DAY OF THE SHOW:** 9 AM

**WILL CALL FOR DAY OF SHOW:** 9 AM

**VIP WILL CALL FOR DAY OF SHOW:** TBD

**HOW LONG DOES THIS SHOW LAST?** TBA

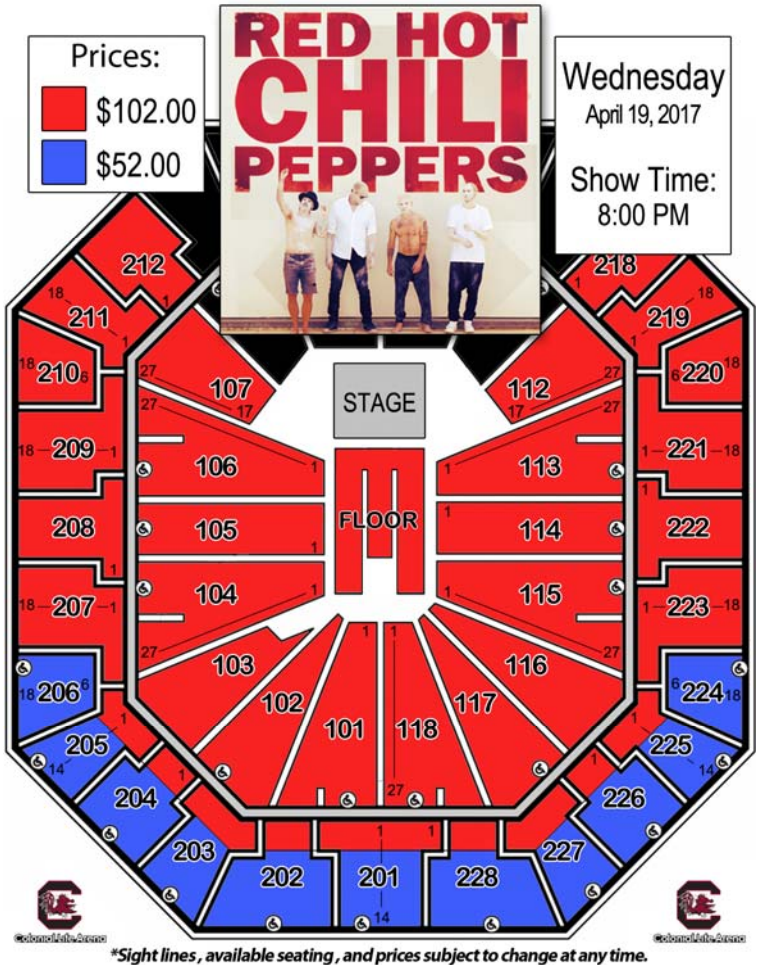
**SOCIAL MEDIA HASHTAG:** #RHCPCLA

**GROUPS:** None    **GROUPS WITH ID:** None

**MILITARY:** None    **STUDENT:** None

**ONLINE TICKET PURCHASE OFFER:** Every Online Ticket Purchase Includes a Copy of Red Hot Chili Peppers New Album "The Getaway" Every online ticket purchase includes one physical or digital copy of Red Hot Chili Peppers latest album "The Getaway" out now. You will receive an additional email after your purchase with instructions on how to redeem your album. One album per ticket. Offer valid in US/CA only. Offer must be redeemed by October 30th, 2017. Not valid for tickets purchased via TM+.

**FAN-TO-FAN RESALE:** This show participates in Fan-to-Fan resale. Tickets can only be bought online at Ticketmaster.com. Ticket prices and availability vary. Must check website for pricing and availability. See page 10 for more information.



Red Hot Chili Peppers XP Chart					
Price Level	XP1	XP2	XP3	XP4	XP5
Location	Floor Reserved	Lower	Upper	Not Available	Upper
Price	\$102.00	\$102.00	\$102.00	Not Available	\$52.00

# NEWS FROM THE COOP

A Ticket Office Report of  
Carolina Athletic Events



January 9, 2016

Rice Athletics Center | 1304 Heyward St Columbia, SC 29208

## Notice:

- Baseball season tickets will be mailed on January 30.
- Outfield bleacher season tickets are on-sale for \$240. Pull from the OPEN class.
- State Farm basketball vouchers must be redeemed at the arena.
- Bus trip tickets are still on sale for the WBB @ UGA game for \$70.
- Baseball parking passes are available in Lot 1 for \$280. Please contact Trey Martin prior to selling spaces.

## Upcoming Dates

Jan 12- WBB vs UGA @ 7pm  
Jan 14- MBB vs Ole Miss @ 6:30pm  
Jan 16- Athletics Dept Closed  
Jan 20- Reedy River Request  
Deadline

## Gamecock Baseball vs UNC

Ticket requests are available for the baseball game between the Gamecocks and the UNC Tarheels

**Gamecocks vs UNC**  
**April 11, 2017 @ 7pm**  
**BB&T Ballpark in Charlotte, NC**

Ticket requests are exclusive to Gamecock Club members and faculty/staff only. Seat locations will be determined based on GCC priority points. If the request level that is submitted is not available, the next best available price level will be assigned and their account will be automatically refunded the difference in price.

Requests can be found on Archtics under

**Season: 2017 Gamecock Baseball UNC @BB&T Ballpark**  
**Event: BS17UNC (Pull from the online class)**

- Club Reserved** - \$37 (*Garnet Spurs and above only*). Price code is "AK1".
- Home Plate Club** - \$37 (*Garnet Spurs and above only*). Price code is "AK1".
- Field Box** - \$20 - Price code is "BK2".
- Right Field Home Run Seats** - \$18 - Price code is "DK4".
- Left Field Power Alley** - \$14 - Price code is "EK5".
- Home Run Porch (standing room only)** - \$12 - Price code is "FK6".
- Main Concourse Level (standing room only)** - \$11 - Price code is "GK7".

Handling is \$10.00

## Women's NCAA Tournament

Invoices for the 1<sup>st</sup> and 2<sup>nd</sup> rounds of the Women's NCAA Tournament will be sent to season ticket holders beginning Jan 17. They will have the option to select their current seats for the tournament pending they are not being compromised by NCAA seating. The prices for booklets are listed below:

- Reserved Seating** - \$30
- Baseline Reserved** - \$25
- Upper Level Sideline Reserved (rows 1-10)** - \$25
- GA** - \$20

\*Single game tickets will go on-sale closer to the tournament



## 2017 NCAA TOURNAMENT SEATING CHART



RESERVED SEATING  
BASELINE RESERVED SEATING  
STUDENT SEATING

GENERAL ADMISSION  
UPPER LEVEL SIDELINE RESERVED (ROWS 1-10)



Ticket limits:

- 6 ---- Lifetime, Diamond Spur, Platinum Spur, Golden Spur, Garnet Spur, Silver Spur
- 4 ---- Full Scholarship, Half Scholarship, Roundhouse, Century, Roost, Faculty/Staff, and Retirees

**Deadline to request: February 28, 2017**



## BI-LO Ticket to the Game

Fans can no longer receive tickets to the game with a \$50 purchase from BI-LO. However, with a \$30 or more purchase using their BI-LO Bonus Card, they can receive 2 tickets to a Gamecock basketball home game.

In order to redeem the tickets, the receipt must display the following language:

*"Your qualifying purchase of \$30 or more with your BI-LO Bonus Card means you've won 2 FREE Gamecocks men's and women's 2017 home basketball tickets. To redeem bring your receipt to the ticket office prior to tip-off."*



## Baseball Single Game On-Sale

**Single Game** - \$10 (Standing Room Only/Outfield Bleachers)

**Clemson Single Game** - \$15 (ticket limits apply)

*\*Kids 2 and under are free if they do not require a seat*

**On-Sale Dates – all begin at 10am**

Monday, January 30th – Silver Spur & Above  
 Tuesday, January 31st – Half/Full Scholarship  
 Wednesday, February 1st – Roundhouse/Century  
 Thursday, February 2nd – Roost/Faculty/Staff  
 Friday, February 3rd – General Public

**Ticket Limits for Clemson Game** (not on-sale to the general public)

10 per game – Golden Spur, Platinum Spur, and Diamond Spur  
 8 per game – Half & Full Scholarship, Silver Spur, Garnet Spur, Lifetime  
 6 per game – Faculty/Staff, Century, Roundhouse  
 4 per game – Roost

## Upcoming Deadlines

**January 20-** Reedy River Rivalry (Greenville, SC)

- Box Seats - \$28
- Reserved Seats - \$25
- GA-Lawn Seats - \$18

**January 31** – GCC Membership

**February 10** – SEC Basketball Tournament Request

- Men's SEC (Nashville, TN)- \$435
- Women's SEC (Greenville, SC) - \$100

**February 28** – UNC Baseball Request (Charlotte, NC)

## Experience Credit Breakdown

**What experience credit can be used for:**

**-Add Ticket Function** – If the customer is already a season ticketholder for a given sport (football, basketball or baseball), they can use the credit to add tickets to the sport for which they have season tickets.

**-Experiences** – Fan Pack Delivery, Cocky visit, etc.

**-Upgrades** – If a fan has credit from football and does not have season tickets, they can purchase a single game ticket and then use their credit to upgrade their ticket (if seats are available). They cannot purchase single game tickets with the credit.

**What experience credit CANNOT be used for:**

- Gamecock Club memberships
- Season tickets for other sports
- Single game tickets
- Apparel

Experience credit does not transfer to Athletics and thus can only be used through the app. If a customer is having a technical issue, they must contact the Experience App customer service by emailing [listen@expapp.com](mailto:listen@expapp.com).

## Basketball General Information

❖ **Women's Single Game:**

- \$12 – lower level reserved (no youth price)
- \$8 – general admission (upper level)
- \$4 – youth GA (only available at the game)

❖ **Men's Single Game:**

- \$20 – lower level
- \$10 – youth lower (only available at the game)
- \$14 – upper level
- \$7 – youth upper (only available at the game)

❖ There is an upcharge for wheelchair seating the day of the game. Prices are

- \$4 upcharge for Women's GA seats to lower reserved
- \$6 upcharge for Men's upper deck to lower deck

❖ MBB mobile passes are still on sale for \$59. The tickets are non-transferable and can only be used exclusively through the USC Gameday app.

❖ Women's General Admission season tickets are still on sale for \$30.

❖ At the first timeout in the 2<sup>nd</sup> qtr of a Women's game, general admission seat holders are able to move to any unoccupied seats in the lower bowl, **excluding the student sections (110-112)**, with the understanding that if that reserved-seat ticketholder returns to his/her seat, the general admission ticketholder must find a different, unoccupied seat.